

Virtual Office Call Log Report Display Format Examples



Detailed Report

Current Month, Week, Today Summary (formerly Group by Extension report)

Group by Extension (New format)

Group by Date

Detailed Report

Email Report Download Report		Incoming Call Summary				Outgoing Call Summary			
		Total Calls : 0				Total Calls : 15			
		Total Time : 00:00:00				Total Time : 00:08:44			
Seq.	From	To	First Name	Last Name	Start Date and Time	End Date and Time	Duration	Direction	
1	01277 509027	(408) 329-6677	QA	Test 1001	15-04-2015 19:47:51	15-04-2015 19:48:20	00:00:29	OUT	
2	01277 509027	(408) 532-5310	QA	Test 1001	15-04-2015 19:48:41	15-04-2015 19:48:58	00:00:17	OUT	
3	01277 509027	(530) 513-3835	QA	Test 1001	15-04-2015 19:49:26	15-04-2015 19:50:09	00:00:43	OUT	
4	020 5000 1226	01886 340011	Lanore	QA Test UK	07-05-2015 12:16:06	07-05-2015 12:16:10	00:00:04	OUT	
5	020 5000 1226	01886 340011	Lanore	QA Test UK	07-05-2015 12:17:37	07-05-2015 12:21:53	00:04:16	OUT	
6	020 5000 1226	020 7096 6090	Lanore	QA Test UK	07-05-2015 12:30:16	07-05-2015 12:31:46	00:01:30	OUT	
7	020 5000 1226	01886 340011	Lanore	QA Test UK	07-05-2015 12:33:23	07-05-2015 12:33:37	00:00:14	OUT	
8	020 5000 1226	01886 340011	Lanore	QA Test UK	07-05-2015 12:33:52	07-05-2015 12:33:54	00:00:02	OUT	
9	020 5000 1226	01886 340011	Lanore	QA Test UK	07-05-2015 12:34:02	07-05-2015 12:34:05	00:00:03	OUT	
10	020 5000 1226	01886 340011	Lanore	QA Test UK	07-05-2015 12:34:21	07-05-2015 12:34:22	00:00:01	OUT	
11	020 5000 1541	020 3763 2597	Unassigned	Unassigned	01-05-2015 11:51:26	01-05-2015 11:51:36	00:00:10	OUT	
12	020 5000 1541	020 3763 2597	Unassigned	Unassigned	01-05-2015 12:09:27	01-05-2015 12:09:37	00:00:10	OUT	
13	020 5000 1541	020 3763 2597	Unassigned	Unassigned	01-05-2015 12:12:20	01-05-2015 12:12:25	00:00:05	OUT	
14	020 5000 1541	020 3763 2597	Unassigned	Unassigned	01-05-2015 12:54:26	01-05-2015 12:54:51	00:00:25	OUT	
15	020 5000 1541	020 3763 2597	Unassigned	Unassigned	01-05-2015 12:55:05	01-05-2015 12:55:20	00:00:15	OUT	

Current Month, Week, Today Summary (formerly Group by Extension report)

Email Report Download Report		Incoming Call Summary Total Calls : 1 Total Time : 00:06:41						Outgoing Call Summary Total Calls : 3 Total Time : 00:13:26											
Ext	Caller ID	Month To Date						Week To Date						Today					
		Calls			Duration			Calls			Duration			Calls			Duration		
		IN	OUT	Total	IN	OUT	Total	IN	OUT	Total	IN	OUT	Total	IN	OUT	Total	IN	OUT	Total
1001	020 5000 1256	0	3	3	0:00:00	00:13:26	00:13:26	0	3	3	0:00:00	00:13:26	00:13:26	0	3	3	0:00:00	00:13:26	00:13:26
1003	020 5000 1255	1	0	1	00:06:41	0:00:00	00:06:41	1	0	1	00:06:41	0:00:00	00:06:41	1	0	1	00:06:41	0:00:00	00:06:41

Group by Extension (New format)

Email Report Download Report		Incoming Call Summary Total Calls : 0 Total Duration : 00:00:00						Outgoing Call Summary Total Calls : 17 Total Duration : 00:09:56								
Expand All																
Extension	Date	Caller ID	First Name	Last Name	Direction	Total Calls	Total Duration									
<input type="checkbox"/> 100							3	00:01:29								
100	2015-04-15	01277 509027	QA	Test 1001	OUT	3	00:01:29									
<input type="checkbox"/> 1001							2	00:01:12								
1001	2015-06-22	020 5000 1705	QA	Test 1001	OUT	2	00:01:12									
<input type="checkbox"/> 1046							7	00:06:10								
1046	2015-05-07	020 5000 1226	Lanore	QA Test UK	OUT	7	00:06:10									
<input type="checkbox"/> 1155							5	00:01:05								
1155	2015-05-01	020 5000 1541	Unassigned	Unassigned	OUT	5	00:01:05									
GRAND TOTAL							17	00:09:56								

Group by Date

Email Report Download Report		Incoming Call Summary Total Calls : 0 Total Duration : 00:00:00						Outgoing Call Summary Total Calls : 14 Total Duration : 00:08:27								
Expand All																
Date	Extension	Caller ID	First Name	Last Name	Direction	Total Calls	Total Duration									
<input type="checkbox"/> 2015-06-22							2	00:01:12								
2015-06-22	1001	020 5000 1705	QA	Test 1001	OUT	2	00:01:12									
<input type="checkbox"/> 2015-05-07							7	00:06:10								
2015-05-07	1046	020 5000 1226	Lanore	QA Test UK	OUT	7	00:06:10									
<input type="checkbox"/> 2015-05-01							5	00:01:05								
2015-05-01	1155	020 5000 1541	Unassigned	Unassigned	OUT	5	00:01:05									
GRAND TOTAL							14	00:08:27								

