

## Virtual Office Pro



### Your Unified Communications Solution

Your business never sits still. Your employees may be down the hall, across the nation, or even on the other side of the world. Same with your customers. That makes keeping up with your communications and collaborating with others an ongoing challenge. 8x8 puts the power of Unified Communications at your fingertips to help you stay in touch with all the people who matter with Virtual Office Pro.

### Say goodbye to lost productivity

Virtual Office Pro takes business communications to the next level with smarter, more efficient ways to connect with customers and colleagues. An employee with a Virtual Office Pro extension gets these powerful communication tools:

- **Virtual Office phone service:** Reliable, feature-rich VoIP phone service
- **Advanced call forwarding:** Never miss an important call again by forwarding your office calls to your cell phone, home phone, or to all your numbers, simultaneously or in any order you decide
- **Chat:** Quickly resolve questions with inter-company chat that's safe and secure
- **Presence management:** See who is on the phone, and who is available by checking their status icon; no more chasing people down
- **Online meetings:** Hold web, audio, and video conferences; instantly sharing content for training, demos, and sales presentations
- **Internet faxing:** Send and receive unlimited faxes online
- **Call recording:** Easily record and save telephone calls
- **Powerful apps:** Easily manage and use all these features with our powerful Virtual Office desktop and mobile apps. Make calls, IM, schedule meetings and more

Incredibly advanced VoIP business phone service combined with Internet faxing, call recording, online meetings, and more. Unify your business communications with Virtual Office Pro.

#### Virtual Office Pro benefits:

- Enjoy enormous value
- Boost productivity
- Improve collaboration
- Improve your image
- Reduce overall costs

**Gartner** UCAAS MAGIC  
QUADRANT LEADER  
2012-2013-2014-2015-2016



#1 Cloud UC Provider  
2014—2015—2016

**skyhigh** 8X8 RECEIVES  
ENTERPRISE-READY  
CERTIFICATION

## DATASHEET

### Virtual Office Pro

#### Virtual Office phone service includes:

- Auto attendant
- Music/messaging on-hold
- Keep existing phone numbers
- Softphone
- Advanced call forwarding
- Integrated chat
- Presence management
- Virtual Office mobile app
- Virtual Office desktop app
- Extension dialling between all locations and employees
- Ring groups
- Local and long distance calling
- Direct dial telephone numbers
- Personalised voicemail
- Voicemail notification by email
- Conference bridge
- Caller ID with name
- Caller ID blocking
- Call forwarding/waiting/transfers
- Call park
- 3-way calling
- Do not disturb (DND)
- Integrations with Salesforce, Outlook, ACT!, Zendesk, NetSuite and more

#### Virtual Office Pro users also get:

- Internet fax
- Call recording
- Online meetings with optional HD video
- Expanded storage for audio recording of calls or meetings

#### Big business phone features for a fraction of the cost

Great business communication starts with a great phone system. Virtual Office Pro comes with 8x8 Virtual Office business phone service, to give you the advanced calling features normally reserved for big businesses, while creating savings off your monthly phone bill.

And because all our advanced features are delivered over your Internet connection using VoIP (Voice over Internet Protocol), you don't need an expensive and complex onsite PBX system. This means you can save up to 90% off the start up costs of a traditional premises-based PBX. Even better, all your locations, home workers, and mobile workers are part of the same phone system, so your business sounds and operates like one office.

#### Service Plans Features

<b>Unlimited</b>	<ul style="list-style-type: none"><li>• Unlimited local and long distance calls to the US, Canada and 8 additional countries</li><li>• Auto attendant included</li></ul>
<b>Metered</b>	<ul style="list-style-type: none"><li>• Includes 250 anytime minutes per month to the US and Canada (2.9 cents/min thereafter)</li></ul>
<b>Global</b>	<ul style="list-style-type: none"><li>• Unlimited calling to the US, Canada and over 40 popular destinations</li><li>• Extremely low international rates to all other countries - lower than calling cards</li><li>• Auto attendant included</li></ul>

#### Optional features

- Standard fax services
- Overhead paging
- Branch Office
- Switchboard
- Toll-free numbers
- Power Keys service
- Call queuing
- Virtual phone numbers from other area codes or countries
- Barge-Monitor-Whisper



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### Virtual Office Pro

#### Anywhere, anytime communication

Virtual Office Pro gives you complete flexibility and mobility. Make calls, check voicemail, send online faxes, dial by extension, use the company directory, and more, whether you are in the office or not.

#### Easy to install, easy to use, easy to move

8x8 Virtual Office Pro is so simple to install, we can walk you through setting up the entire office during a one-hour phone call. Our sleek IP phones plug-and-play with any Internet connection so you can rearrange the office on a whim, or bring your phone along with you on a business trip. Or just login to your computer to make and manage calls, voicemails, meetings, and online faxes from your Virtual Office Online dashboard.

#### Enormous value

In addition to the convenience of having all your business communications at your fingertips, Virtual Office Pro delivers enormous value at an outrageously affordable price. Get all the business productivity tools you need at one low price compared to other providers who charge more for supplying the same tools individually.

#### Big as you need to be

When you need additional services or features, Virtual Office Pro is more than ready. Add phone extensions quickly and easily as new employees come on board, or add new capabilities as demands increase.

#### Support you can count on

At 8x8, we own our Voice over Internet Protocol (VoIP) technology and our network, so we know it inside out. Our customer support team is staffed with experts so we can resolve any issues promptly. You don't get the run around at 8x8.

#### With 8x8, it just works better

8x8 is a leader in VoIP technology and unified communications. Our innovative leadership has resulted in more than 100 US patents. Virtual Office Pro is based on technology that's built to last.

#### Sleek, Multi-Feature IP Phones

These stylish, high quality IP phones plug in anywhere with an Internet connection so your office is anywhere you need it to be.



## Imagine the possibilities of unified communications

- Eliminate missed calls with flexible call forwarding
- The power of instantaneous conferencing with video
- Standardised corporate chat integrated with your phone system
- Use Business SMS to text your contacts
- The freedom of sending and receiving faxes on any computer
- Remote workers don't sound remote at all
- The flexibility to record your calls and retrieve them anytime
- Use your 8x8 calling plan with your smartphone



For more information, call 020 7096 6000 or visit [8x8.com/uk](https://8x8.com/uk)