

8x8 Virtual Office



Your Unified Communications Solution in the Cloud

Your business never sits still. Your employees may be down the hall, across the nation, or even on the other side of the world. Same with your customers. That makes keeping up with your communications and collaborating with others an ongoing challenge. 8x8 puts the power of Unified Communications at your fingertips to help you stay in touch with all the people who matter with 8x8 Virtual Office.

Say Goodbye to Lost Productivity

Virtual Office takes business communications to the next level with smarter, more efficient ways to connect with customers and colleagues. Virtual Office includes these powerful communication tools:

- **Virtual Office phone service**—Reliable, feature-rich cloud based phone service
- **Advanced call forwarding**—Never miss an important call again by forwarding your office calls to your cell phone, home phone, or to all your numbers
- **Chat**—Quickly resolve questions with inter-company chat that's safe and secure
- **Presence management**—See who is on the phone and who is available by checking their status icon; no more chasing people down
- **Powerful apps**—Virtual Office desktop and mobile apps make it simple to call, IM, schedule meetings and more

With Virtual Office Pro, You Also Receive

- **Online meetings**—Collaboration with web, audio and video conferencing
- **Internet faxing**—Send and receive unlimited faxes online
- **Call recording**—Easily record and save telephone calls

Incredibly advanced business phone service combined with collaboration tools to unify your business communications in the cloud.

Virtual Office Benefits:

- Enjoy enormous value
- Boost productivity
- Improve collaboration
- Improve your image
- Reduce overall costs

Gartner UCAAS MAGIC
QUADRANT LEADER
2012-2013-2014-2015-2016



#1 Cloud UC Provider
2014—2015—2016

skyhigh 8X8 RECEIVES
ENTERPRISE-READY
CERTIFICATION

DATASHEET

Virtual Office

Virtual Office phone service includes:

- Auto attendant
- Music/messaging on-hold
- Keep existing phone numbers
- Softphone
- Advanced call forwarding
- Instant messaging
- Presence management
- Virtual Office mobile app
- Virtual Office desktop app
- Extension dialing between all locations and employees
- Ring groups
- Local and long distance calling
- Direct dial telephone numbers
- Personalised voicemail
- Voicemail notification by email
- Conference bridge
- Caller ID with name
- Caller ID blocking
- Call forwarding/waiting/transfers
- Call park
- 3-way calling
- Do not disturb (DND)
- Integrations with Salesforce, Outlook, ACT!, Zendesk, NetSuite and more

Virtual Office Pro users also get:

- Internet fax
- Call recording
- Online meetings with optional HD video
- Expanded storage for audio and content recording of calls or meetings

Big Business Phone Features for a Fraction of the Cost

Great business communication starts with a great phone system. Virtual Office comes with 8x8 Virtual Office business phone service to give you the advanced calling features normally reserved for big businesses—while saving up to 50% off your monthly phone bill.

And because all our advanced features are delivered over your Internet connection using VoIP (Voice over Internet Protocol), you don't need an expensive and complex onsite PBX system. This means you can save up to 90% off the start up costs of a traditional premises-based PBX. Even better, all your locations, home workers and mobile workers are part of the same phone system, so your business sounds and operates like one office.

Optional Features Add Even More Value

- Standard fax services
- Hot desking
- Analytics
- Switchboard
- Overhead paging
- Branch Office
- Call queuing
- Toll-free numbers
- Power Keys service
- Barge-Monitor-Whisper
- Virtual numbers



Anywhere, Anytime Communications

Virtual Office gives you complete flexibility and mobility. Make calls, check voicemail, send online faxes, dial by extension, use the company directory and more—whether you are in the office or not.

Easy to Install, Easy to Use, Easy to Move

8x8 Virtual Office is so simple to install, we can walk you through setting up the entire office during a one-hour phone call—or use our self-service resources. Our sleek IP phones plug and play with any Internet connection so you can rearrange the office on a whim or bring your phone along with you on a business trip. Or just login to your computer to make and manage calls, voicemails, meetings and online faxes from your Virtual Office Online dashboard.

Enormous Value

In addition to the convenience of having all your business communications at your fingertips, Virtual Office delivers enormous value. Get all the business productivity tools you need at one low price compared to other providers who charge more for supplying the same tools individually.

Big as You Need to Be

When you need additional services or features, Virtual Office is more than ready. Add phone extensions quickly and easily as new employees come on board or add new capabilities as demands increase.

Support You Can Count On

At 8x8, we own our Voice over Internet Protocol (VoIP) technology and our network, so we know it inside out. Our customer support team is staffed with experts so we can resolve any issues promptly. You don't get the run around at 8x8.

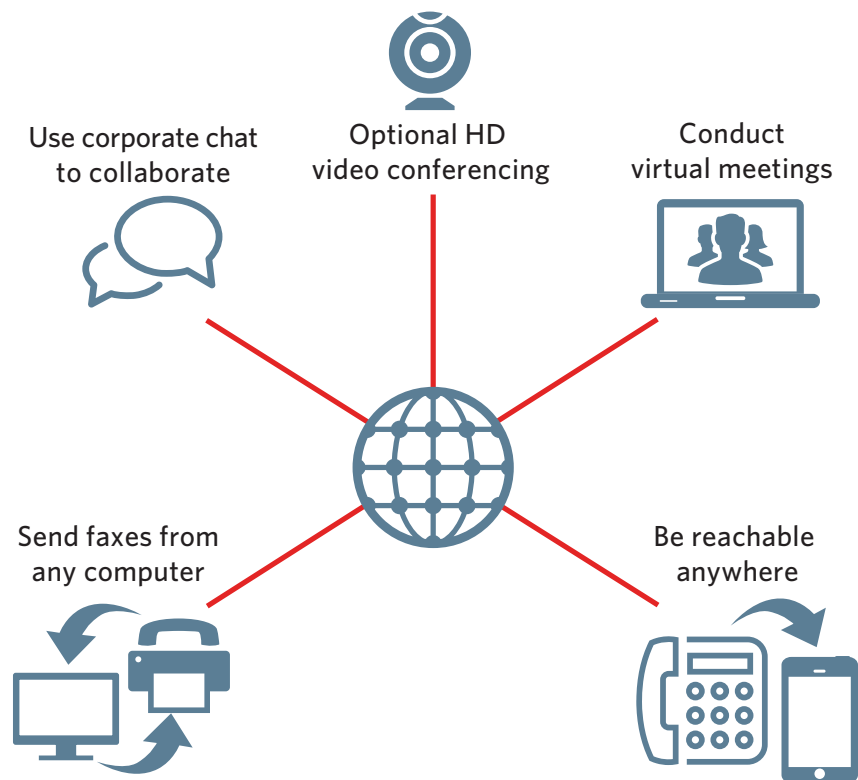
With 8x8, It Just Works Better

8x8 is a leader in VoIP technology and unified communications. Our innovative leadership has resulted in more than 130 US patents. Virtual Office is based on technology that's built to last.



Imagine the Possibilities of Unified Communications

- Eliminate missed calls with flexible call forwarding
- The power of instantaneous conferencing with video
- Standardised corporate chat integrated with your phone system
- The freedom of sending and receiving faxes on any computer
- Remote workers don't sound remote at all
- The flexibility to record your calls and retrieve them anytime
- Use your 8x8 calling plan with your smartphone



For more information, call **0333 043 8888** or visit **[8x8.com/uk](https://www.8x8.com/uk)**

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