



# 8x8 Virtual Office Editions



**A complete business communications solution**

“8x8 offers NetSuite the critical efficiencies we need to unify our worldwide offices and scale globally.”

—**Doug Brown**  
CIO, Netsuite

**A powerful, modern and easy-to-use cloud business phone system that is truly unified**

## Powerful features

With powerful business communications, collaboration and contact centre features, 8x8 Virtual Office Editions include everything your employees need to efficiently communicate with customers, suppliers, and co-workers. Voice, auto attendant, audio and video conferencing, and instant messaging are all included.

## Designed for the modern workforce

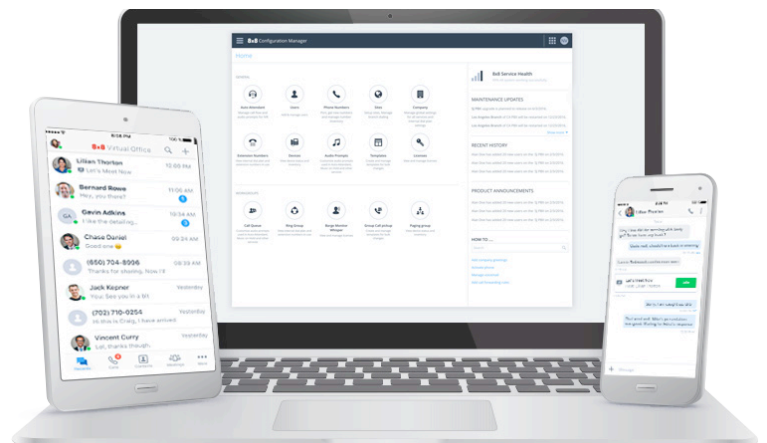
Feature-rich mobile and desktop apps allow your employees to work from the device they're most comfortable with. With smartphone, tablet and desktop apps, users are able to access voice, messaging, video and web conferencing from a single unified software experience that allows them to cut the cord from traditional desk phones.

## Easy-to-use and manage

8x8's Virtual Office Editions makes business communications easy and quick to configure for administrators. 8x8's web-based Configuration Manager allows you to easily manage your cloud phone system from anywhere, anytime.

## Improve customer engagement

Contact centre inbound calling along with outbound dialing capabilities empower your sales and customer service teams like never before. A web-based user interface and instant provisioning make it easy to manage and deploy. Break down communications silos between employees and agents to increase time to revenue.



Virtual Office Editions	X2 Edition	X5 Edition	X8 Edition
Phone Number & Virtual Extension	✓	✓	✓
Unlimited Calling Zone	14 Countries	32 Countries	46 Countries
Unlimited Internet Fax <sup>1</sup>	✓	✓	✓
Media Storage	1GB	5GB	10GB
Mobile & Desktop Apps	✓	✓	✓
Instant Messaging & Presence	✓	✓	✓
Voicemail	✓	✓	✓
HD Voice	✓	✓	✓
Secure Voice	✓	✓	✓
Single Sign On	✓	✓	✓
Audio & Video Conferencing with Meetings	5 Participants	25 Participants	50 Participants
Salesforce, Zendesk & NetSuite Integration	✓	✓	✓
Call Recording		✓	✓
Operator Switchboard		✓	✓
Salesforce Analytics			✓
Call Quality Reporting & Analytics			✓
Virtual Office Analytics Supervisor			✓
Inbound Contact Centre			✓
Outbound Contact Centre			✓
Contact Centre Minutes <sup>2</sup>			2000 min + 2p/min
Contact Centre Call Recording Storage			3 Months
Contact Centre Visual IVR			✓
Contact Centre Reporting & Analytics			✓

<sup>1</sup> May require the purchase of an additional virtual phone number

<sup>2</sup> Contact centre minutes include outbound to UK local, national and mobile only. (2p/min UK landline & mobile)

For more information, call **0333 043 8888** or visit **8x8.com/uk**

