



fuze

Yealink W60 Series

Fuze for Yealink

Phone Overview

This module is best viewed as 'fit to page' via Google Chrome or Microsoft Edge.

Click Start to begin.

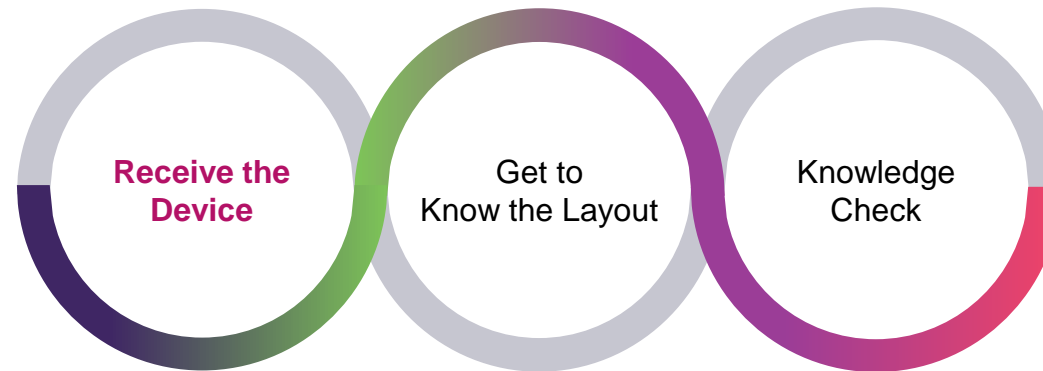
Start

Yealink W60 Series

Welcome

After receiving a Yealink W60 Series device, reference this self-paced training, along with the physical device to gain a basic understanding of the phone's layout and functionalities.

Use the 'Next' button to navigate through this interactive guide or click a section title to jump to that portion of the training.



Phone Overview

Overview

The Yealink W60 desk phones can handle up to eight simultaneous calls. The wireless handset has a 2.4 inch color display with exceptional HD sound. Up to eight VoIP accounts can be used and the phone can be desktop-based or wall mounted.

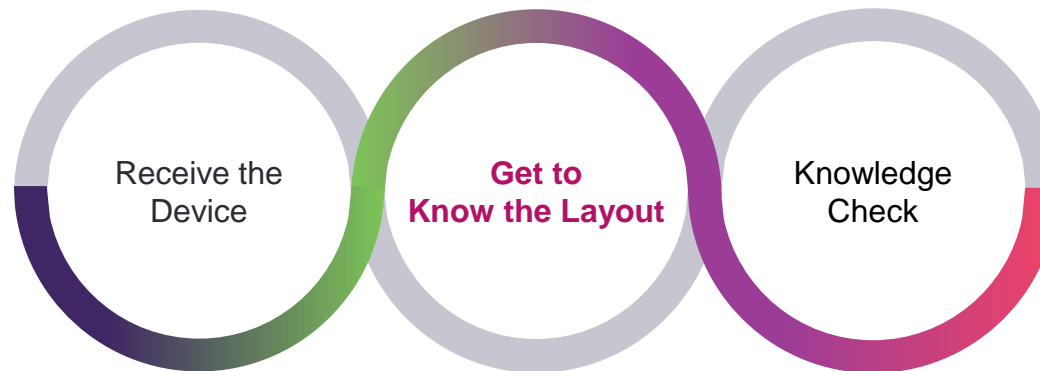


Phone Layout

Understanding Elements

With an understanding of the Yealink W60 Series desk phones, let's get comfortable with the different elements of the phone. This section will display the phone's keys and their functionalities.

Use the 'Next' button to continue or click a section title to jump to that portion of the training.



Base Station Layout

Upon successful registration of a handset to its base station, all LEDs will glow green.

Understanding the base station:

1. Paging Key

- Locates a misplaced handset, toggles registration mode, or resets the base to factory settings

2. Registration LED

- Indicates handset registration status or that the base is in paging mode

3. Network Status LED

- Indicates network status

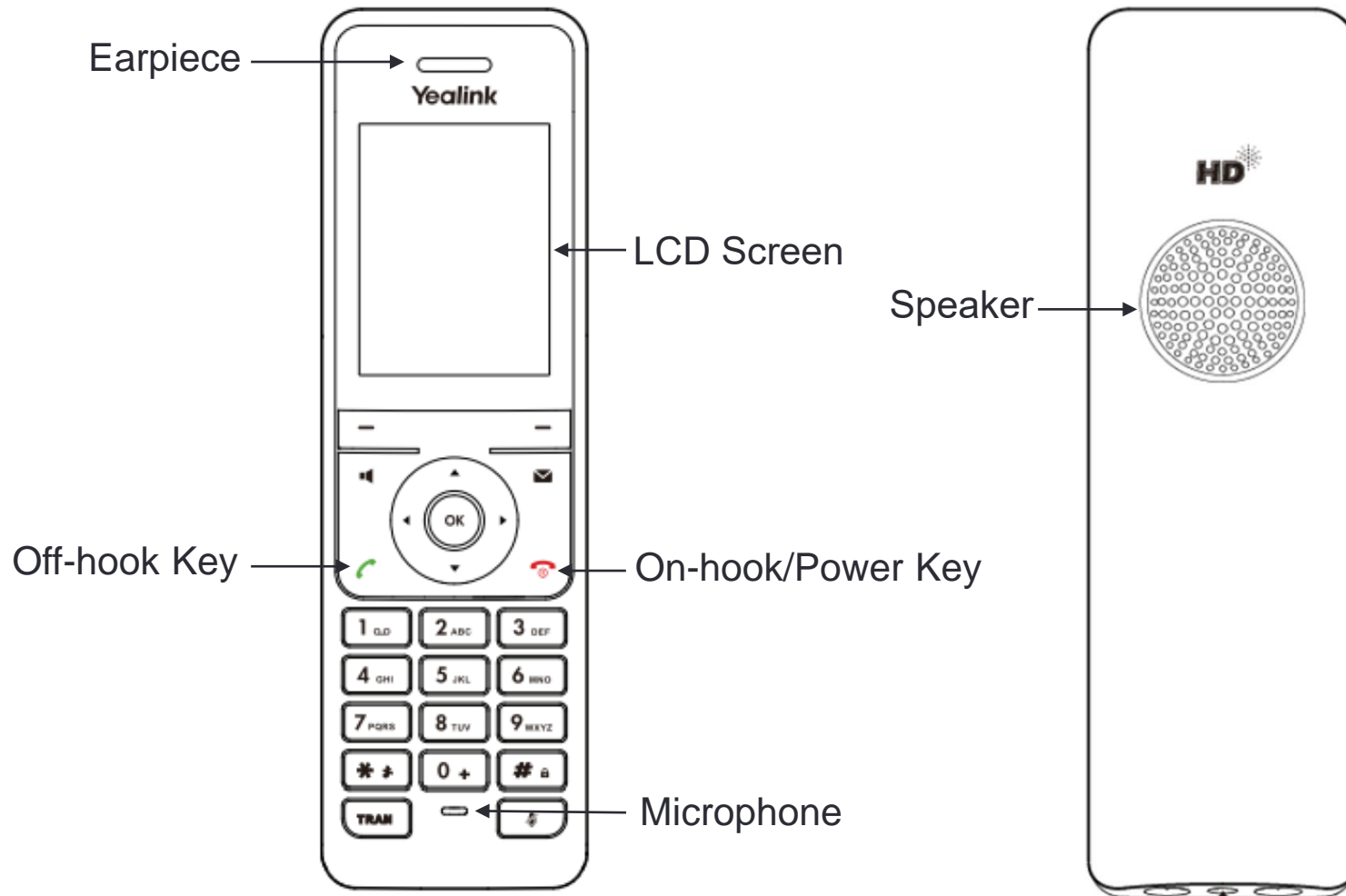
4. Power LED

- Indicates power status of base station



Handset Layout

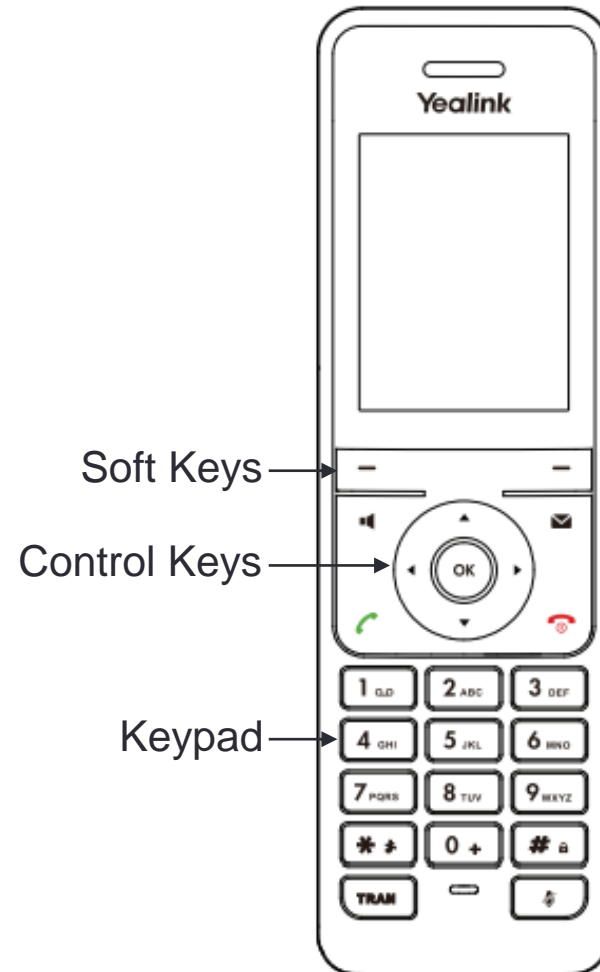
The following components makeup the layout of the Yealink device.



Handset Layout

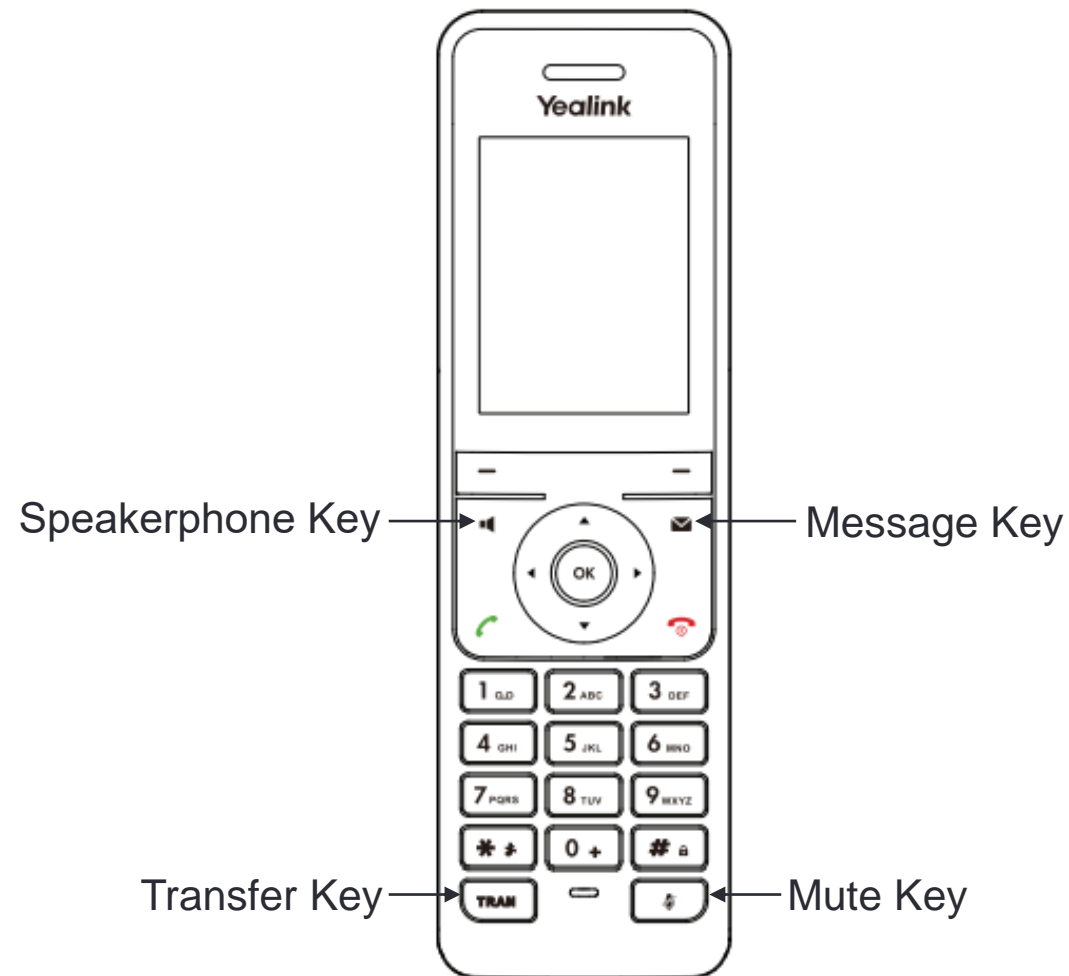
The following keys are used for navigation and interaction with the Yealink device.

Please note that the soft keys functionality is dependent upon what is displayed on the LCD screen.



Handset Layout

The following keys are used to complete common tasks such as mute microphone, access voicemail, transfer calls, and more.



Idle Screen Display

Status Line

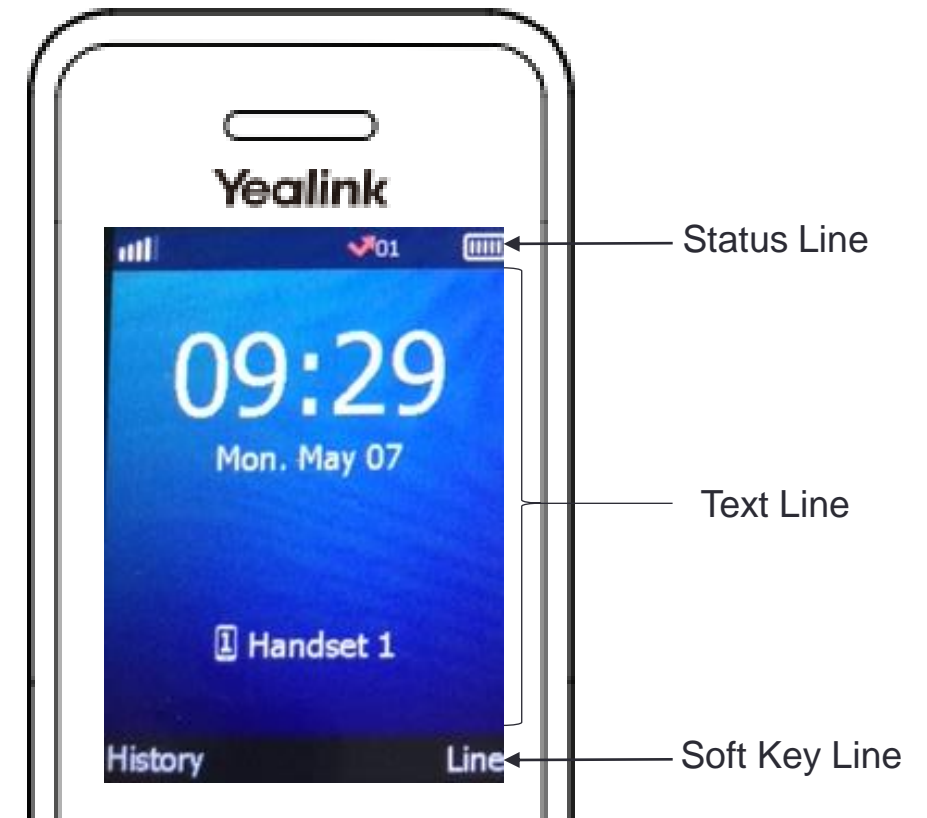
- On hook (idle) – displays the signal strength, icons, and battery status
- Off hook – displays line ID

Text Line

- On hook (idle) – displays time and date, caller information when receiving an incoming call, and prompt messages
- Off hook (idle) – displays the caller ID of the contact

Soft Key Line

- On hook (idle) – displays **History** and **Line**
- Off hook – displays soft keys functionality



Alarm Functions

Administrators can configure different types of alarms for different handsets to have an emergency call sent automatically in the case of an emergency.

Push-button

- Signals alarm when  is pushed

Man Down

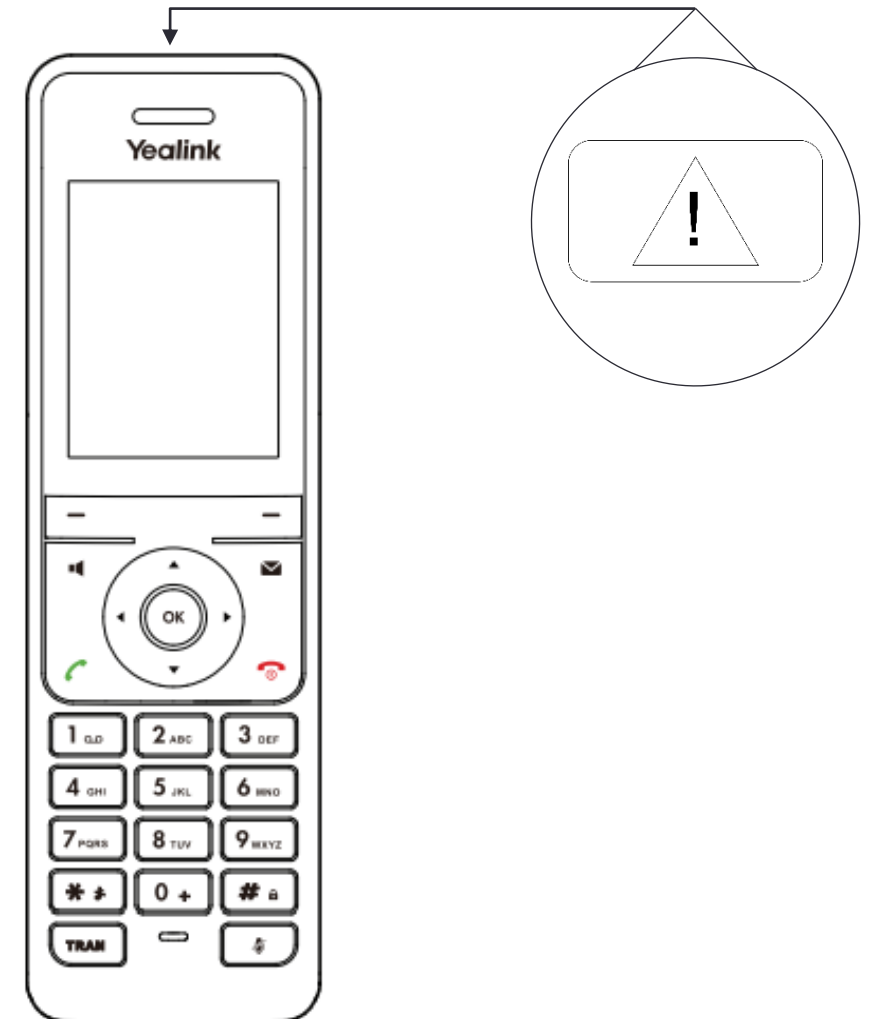
- Signals alarm when device remains at angle less than 30 degrees for a set period of time

No-Movement

- Signals alarm if device remains in a fixed position for a set period of time

Running

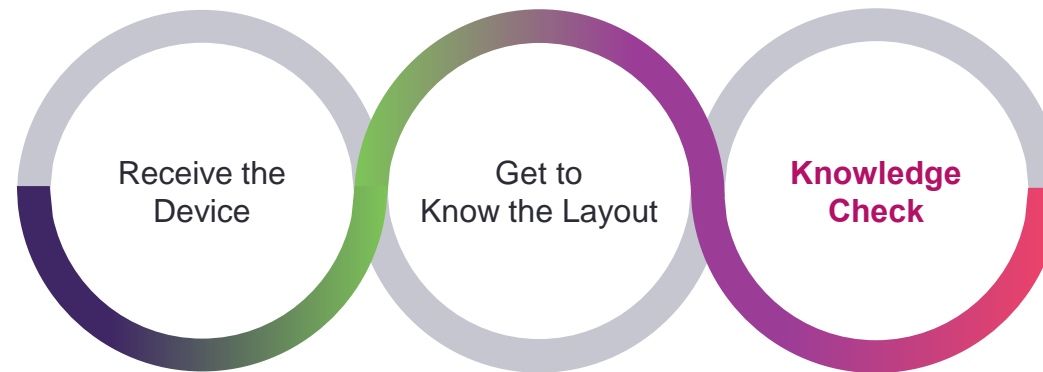
- Signals alarm if device detects running state for a set period of time



Knowledge Check

An ungraded knowledge check will be presented to determine understanding of this module.

Click Next to begin the knowledge check.

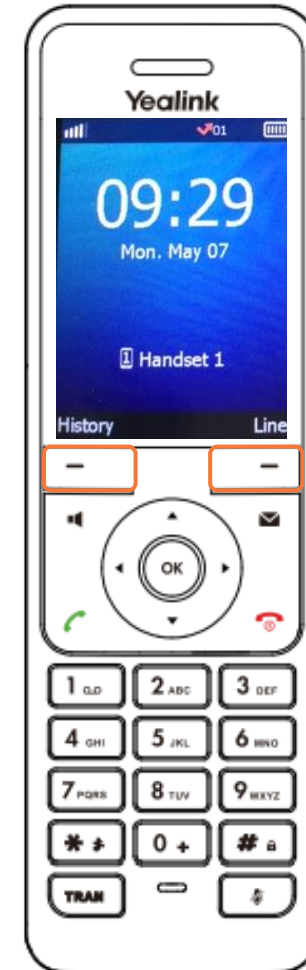


Knowledge Check 1 of 4

True or False. The highlighted keys are known as **soft keys**.

True

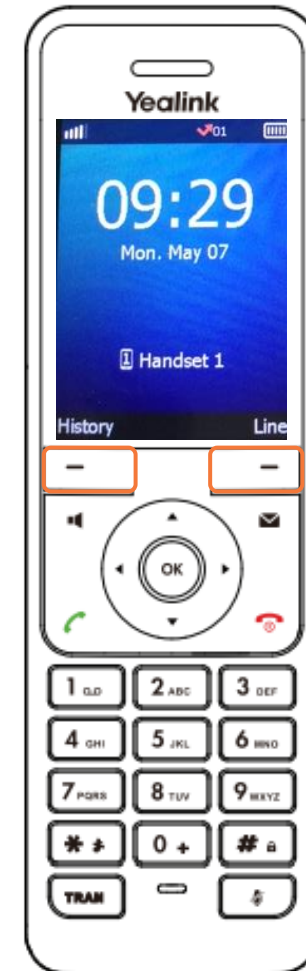
False



Knowledge Check 1 of 4

That is correct!

The highlighted keys are known as **soft keys**.



Knowledge Check 1 of 4

Sorry, that is incorrect.

The highlighted keys are known as **soft keys**.



Knowledge Check 2 of 4

Click on-screen to select the **Mute** key.



Knowledge Check 2 of 4

That is correct!

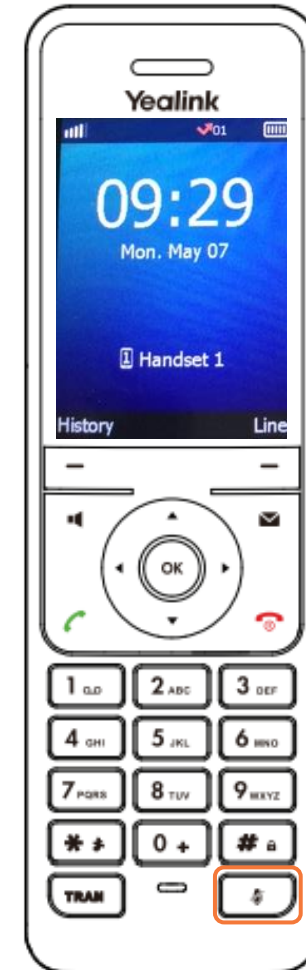
The  key is highlighted on the display.



Knowledge Check 2 of 4

Sorry, that is incorrect.

The  key is highlighted on the display.



Knowledge Check 3 of 4

True or False. Soft key functionality is determined by the associated display located on the LCD screen.

True

False



Knowledge Check 3 of 4

That is correct!

Soft key functionality is determined by the display on the LCD Screen.

For this example, the soft key functionality is **History** and **Line**.



Knowledge Check 3 of 4

Sorry, that is incorrect.

Soft key functionality is determined by the display on the LCD Screen.

For this example, the soft key functionality is **History** and **Line**.



Knowledge Check 4 of 4

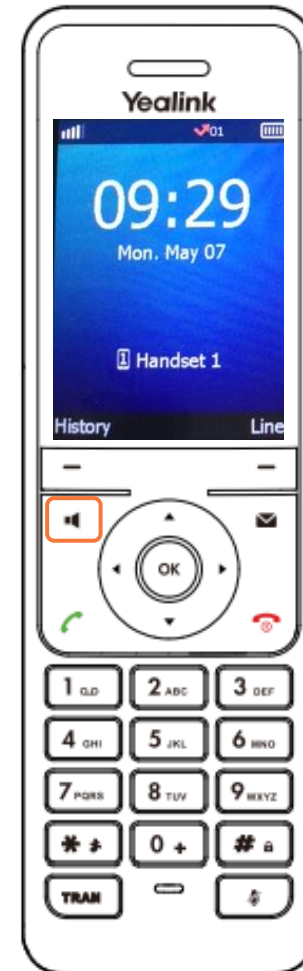
Click on-screen to select the **Speakerphone** key.



Knowledge Check 4 of 4

That is correct!

The  key is highlighted on the display.



Knowledge Check 4 of 4

Sorry, that is incorrect.

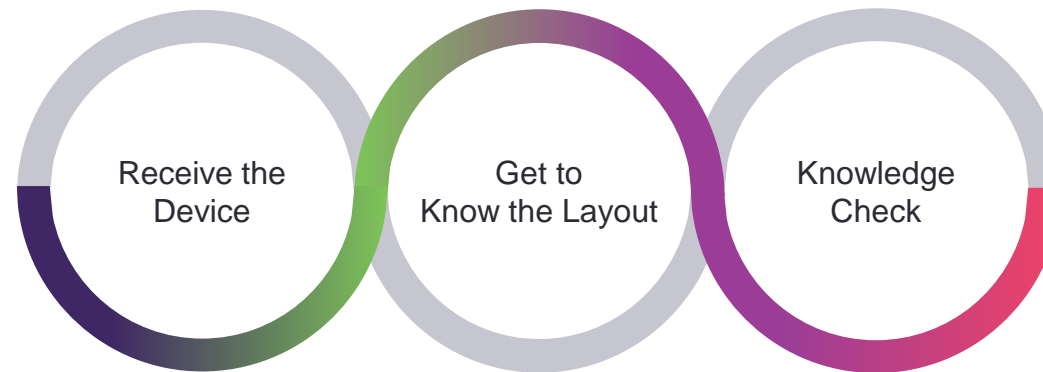
The  key is highlighted on the display.



Overview Complete

The Yealink W60 overview is now complete.

Click a section title to review that section or click Restart to review this module.



Restart