

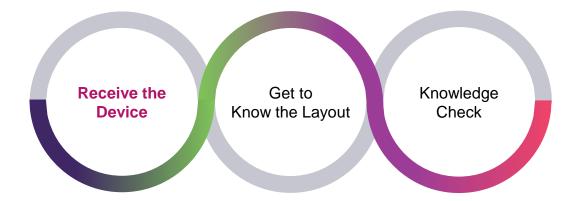
Yealink T53W Series



Welcome

After receiving a Yealink T48 Series device, reference this self-paced training, along with the physical device to gain a basic understanding of the phone's layout and functionalities.

Use the 'Next' button to navigate through this interactive guide or click a section title to jump to that portion of the training.





Phone Overview



Overview

The Yealink T48 desk phone has a backlit, color, LCD touch-screen. This phone supports twelveline appearances. The phone also has a dual-color LED light and supports high-definition (HD) voice on all audio paths (speaker, handset, headset). The Yealink T48 has user-friendly navigation options and a number of specific function keys.





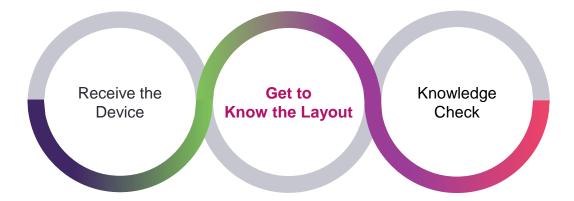
Phone Layout



Understanding Elements

With an understanding of the Yealink T48 Series desk phones, let's get comfortable with the different elements of the phone. This section will display the phone's keys and their functionalities.

Use the 'Next' button to continue or click a section title to jump to that portion of the training.





Phone Layout



The following components makeup the layout of the Yealink device.

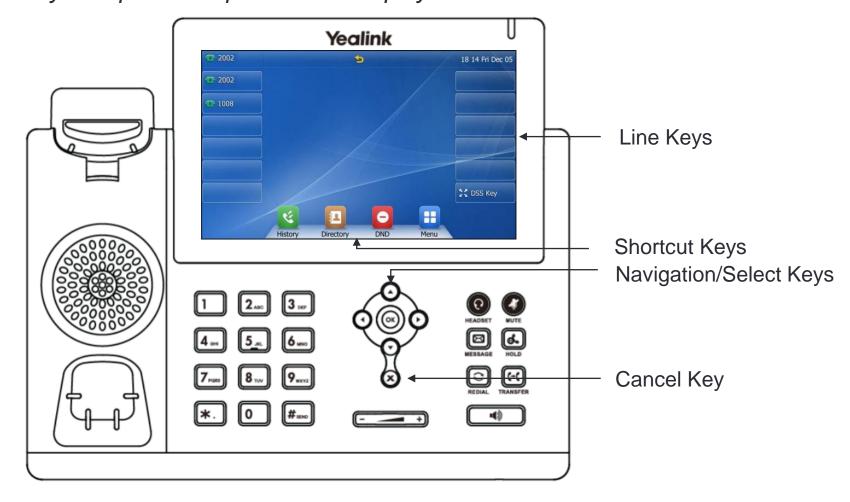




Phone Layout



The following keys are used for navigation and interaction with the Yealink device. *Please note that the line/shortcut keys functionality is dependent upon what is displayed on the touch screen.*

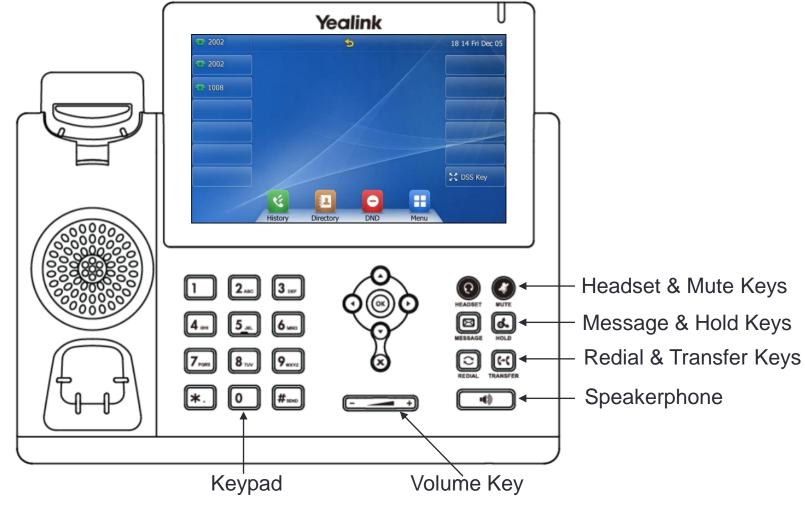








The following keys are used to complete common tasks such as mute microphone, connect headset, access voicemail, adjust volume, and more.





Idle Screen Display



The default idle screen will display phone lines, speed dials, favorite contact listings, and more, and may be displayed across multiple pages.



Please Note: DSS Keys provide quick access to the line key screen where the desired line key can be tapped to configure it. There are three types of DSS keys: Line Keys, Programmable Keys, and Ext Keys.

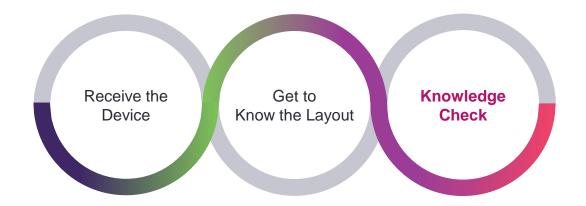


Knowledge Check



An ungraded knowledge check will be presented to determine understanding of this module.

Click Next to begin the knowledge check.





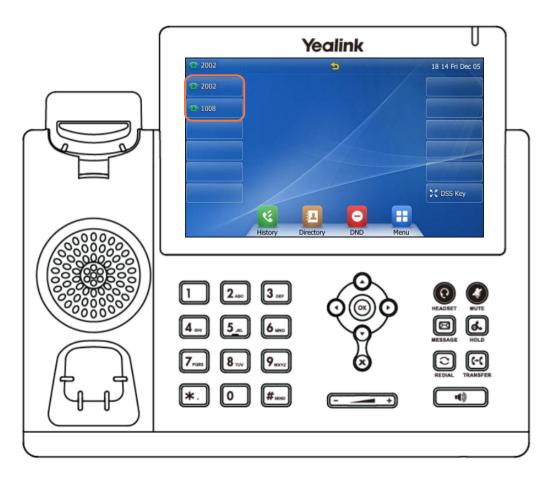
Knowledge Check 1 of 4



True or False. The highlighted keys are known as **line keys**.

True

False



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Knowledge Check 1 of 4



That is correct!

The highlighted keys are known as line keys.



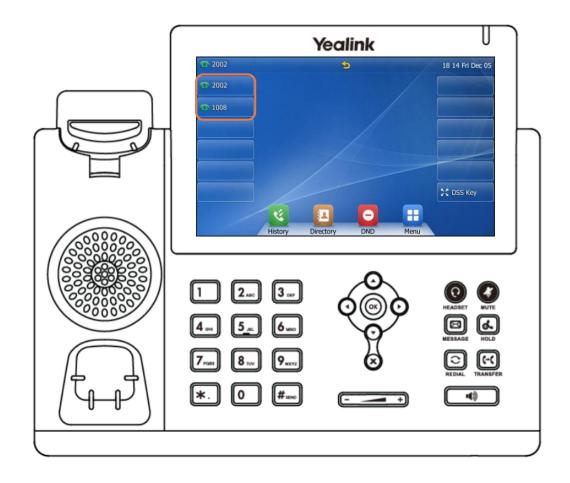


Knowledge Check 1 of 4



Sorry, that is incorrect.

The highlighted keys are known as line keys.

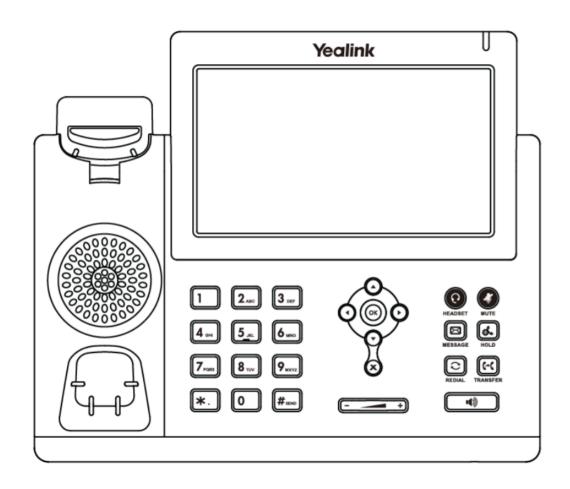




Knowledge Check 2 of 4



Click on-screen to select the **Cancel** key.



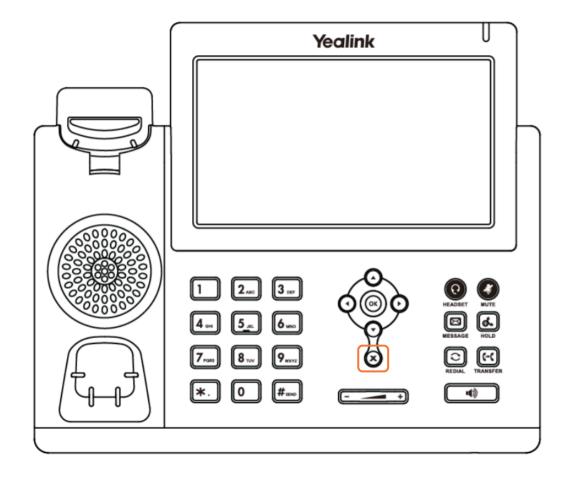
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Knowledge Check 2 of 4



That is correct!

The **key** is highlighted on the display.



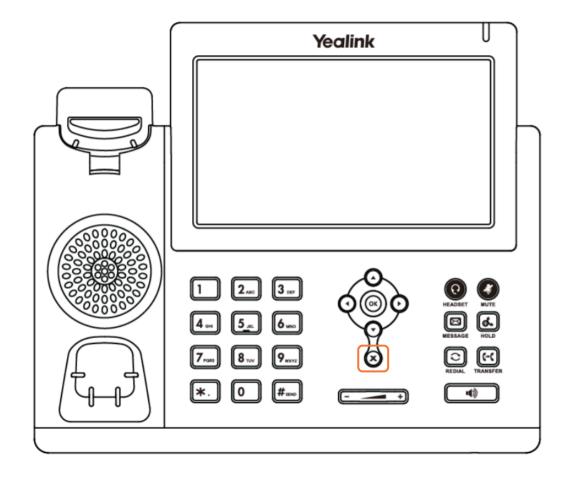


Knowledge Check 2 of 4



Sorry, that is incorrect.

The key is highlighted on the display.





Knowledge Check 3 of 4



True or False. Shortcut and line key functionality is determined by the associated display located on the touch screen.

True

False



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Knowledge Check 3 of 4



That is correct!

Both shortcut and line key functionality is determined by the display on the touch Screen.

For this example, the shortcut keys functionality is **History**, **Directory**, **DND**, **Menu**.





Knowledge Check 3 of 4



Sorry, that is incorrect.

Both shortcut and line key functionality is determined by the display on the touch Screen.

For this example, the shortcut keys functionality is **History**, **Directory**, **DND**, **Menu**.

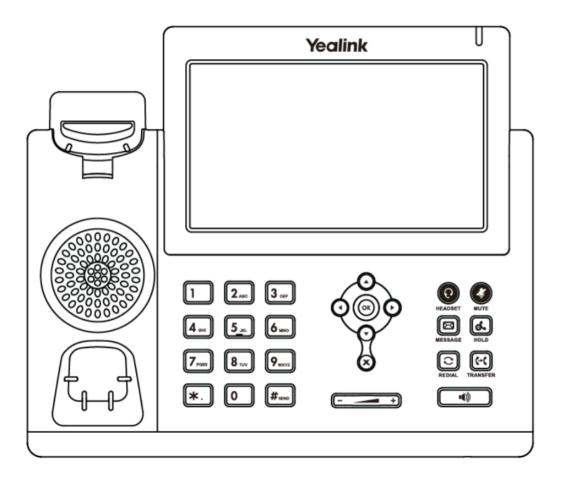




Knowledge Check 4 of 4



Click on-screen to select the **Speakerphone** key.



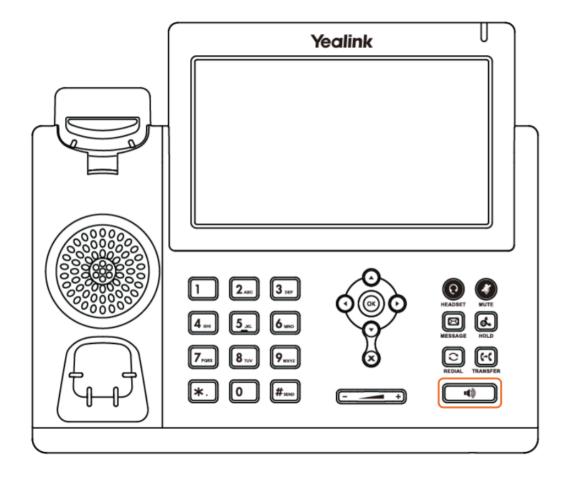
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Knowledge Check 4 of 4



That is correct!

The key is highlighted on the display.



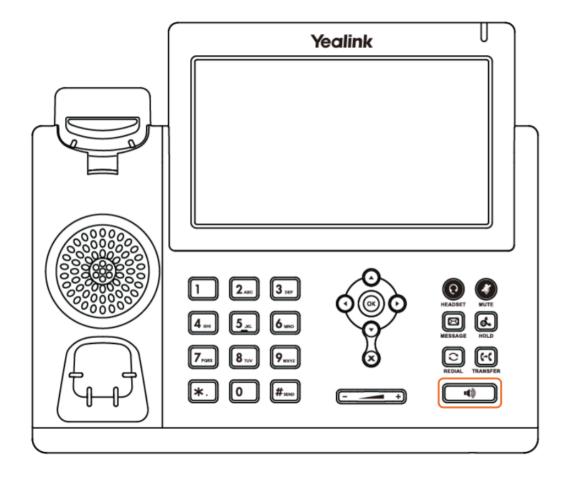


Knowledge Check 4 of 4



Sorry, that is incorrect.

The key is highlighted on the display.





Overview Complete



The Yealink T48 overview is now complete.

Click a section title to review that section or click Restart to review this module.

