

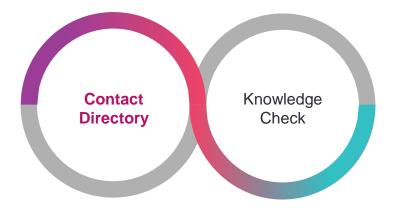
Contact Directory



Contacts, Speed Dial, Buddy Watch

This module will cover the contact directory and setting up line key functionality.

Use the 'Next' button and clickable hotspots to navigate through this interactive guide.





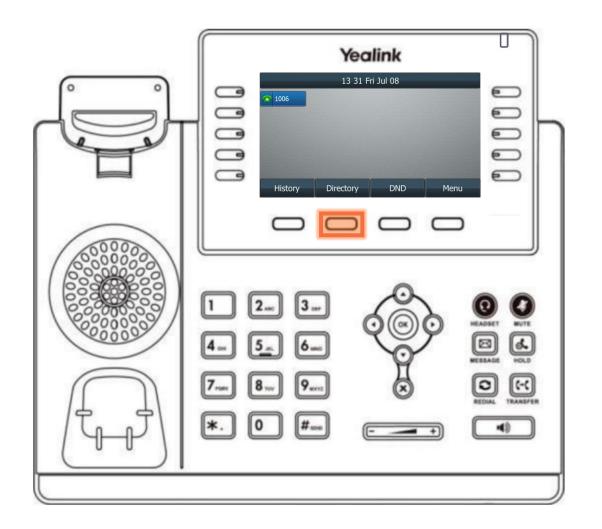
Accessing the Contact Directory



The Contact Directory may be synced to include company contacts as well as a local directory on the phone.

To access the Contact Directory:

Press the Directory soft key



Accessing the Contact Directory



Highlight the appropriate directory using the and keys:

- Press the Enter soft key
 - If no other directories have been added, the All Contacts directory will be highlighted

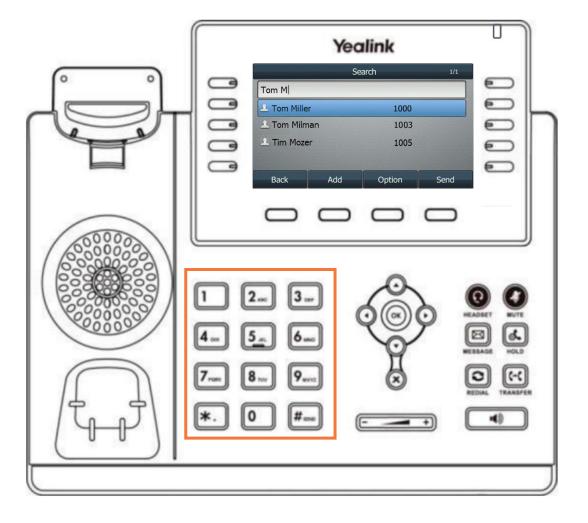


Searching the Contact Directory



To search for a contact within the directory:

- Use the dial pad to enter search criteria for the contact
 - It is possible to search by first or last name, or by the contact's extension
- Once the search results display, use and to highlight the contact





Calling a Contact



With the selected contact highlighted:

• Press (oK), (#send), or the Send soft key to place a call





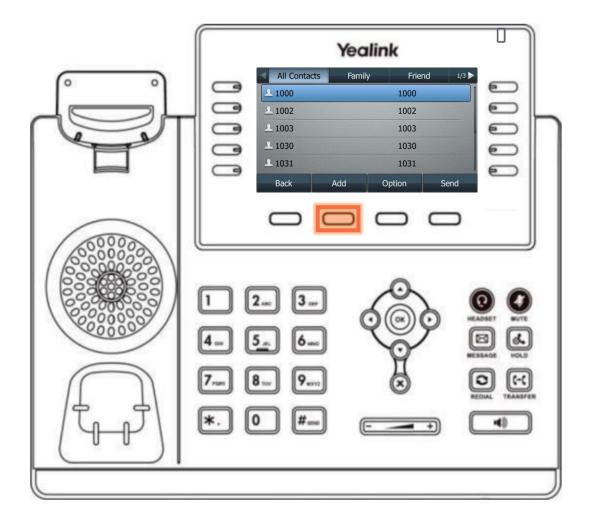
Adding a Contact

fuze

Kate is a regular customer but is not currently included in the phone's directory.

Once inside the directory, to add a contact:

Press the Add soft key



Adding a Contact

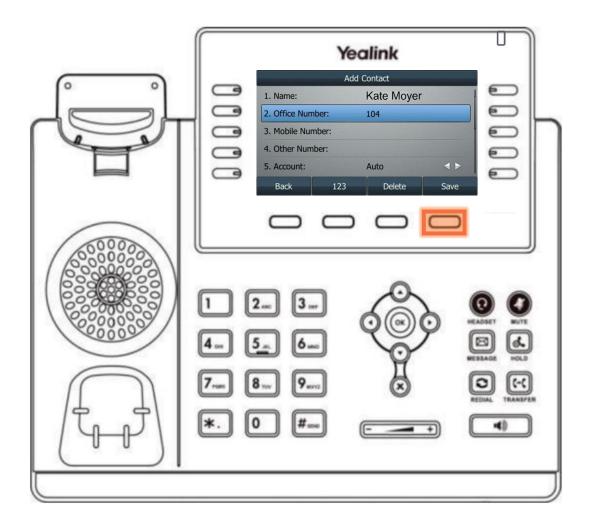
fuze

After the contact information has been entered using the dial pad:

Press the Save soft key



The newly added contact will be saved in the local directory for the phone.

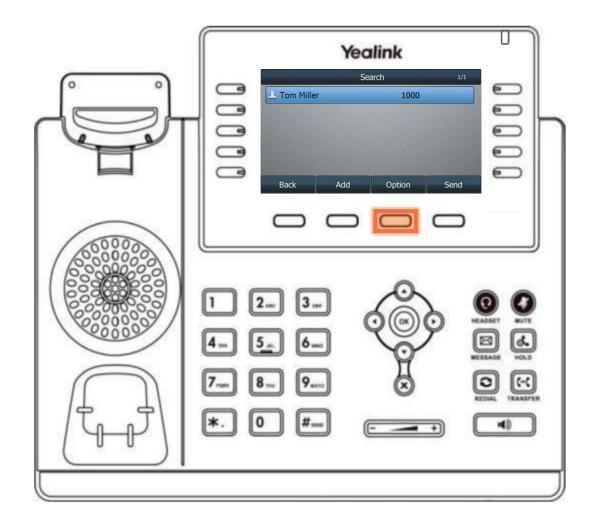


Editing a Contact

fuze

To edit contact information:

- Locate the contact in a directory
- Press the Option soft key

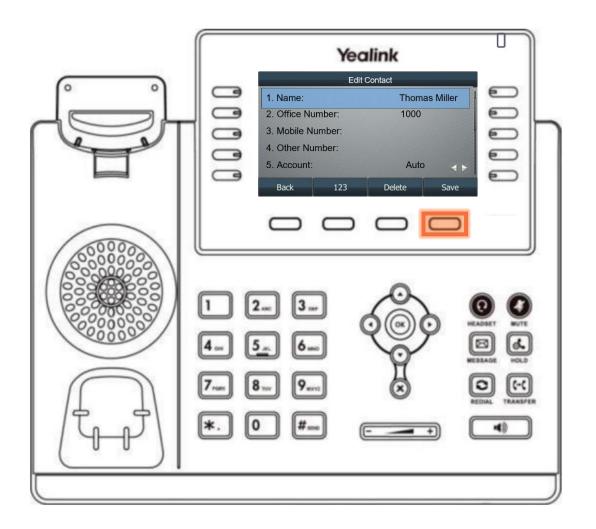


Editing a Contact

fuze

After using or to select the contact information to edit:

- Use the dial pad to enter the new information
 - Using "0" permits the entering of a space between the contact's first and last name
- Press the Save soft key

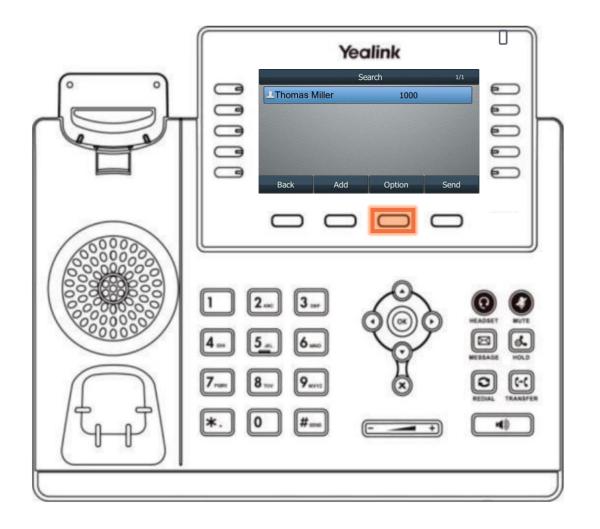


Deleting a Contact

fuze

To delete a contact from within the directory:

- Locate the contact
- Press the Option soft key



Deleting a Contact

Press the Delete soft key





Adding a Speed Dial



Along with Valeria, Mia is a contact that is often called. It would be beneficial to add her contact to speed dial. This way, Mia can be called by pressing the associated line key.

To add a contact to speed dial:

- Press and hold the desired line key
- Press or or on Type and select Speed Dial
- Select the Label field and enter the contact's name by using the dial pad
- Select Value to enter the contact extension
- Select Save to save the entry



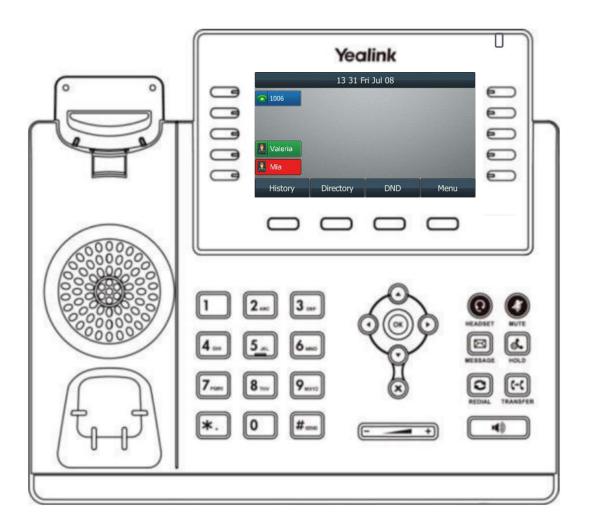






A Buddy List is a list of speed dial users whose status can be monitored from the phone.

- Green indicates the contact is currently available
- Red indicates the contact is currently on a call



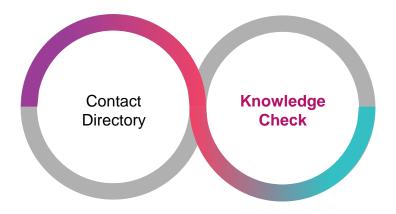


Knowledge Check



You will now be given an ungraded knowledge check to test your understanding of this module.

When you are ready, click Next to begin.





Knowledge Check 1 of 4



Click on-screen the correct key that will allow you to access the Contact Directory.

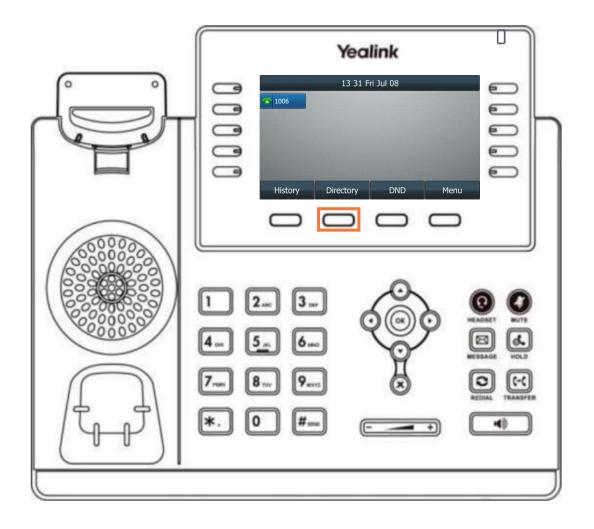


Knowledge Check 1 of 4



That is correct!

To access the contact directory, press the **Directory** soft key.



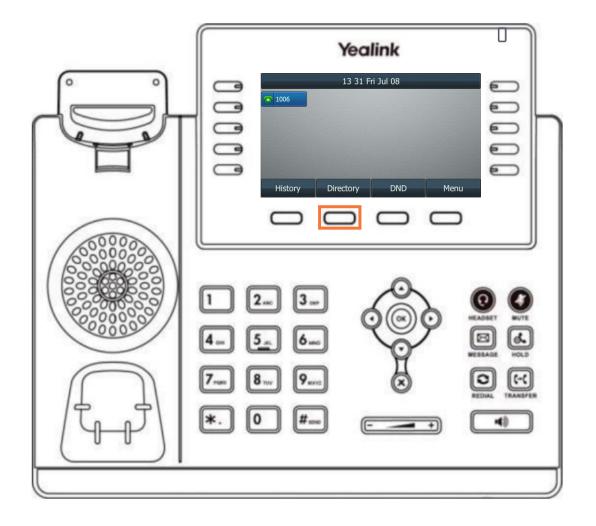


Knowledge Check 1 of 4



Sorry, that is incorrect.

To access the contact directory, press the **Directory** soft key.





Knowledge Check 2 of 4



True or False. A contact highlighted red in the buddy list indicates that contact is on a phone call.

True

False



Knowledge Check 2 of 4



That is correct!

Red indicates that the contact is currently on a call. While green indicates that the contact is currently available.





Knowledge Check 2 of 4



Sorry, that is incorrect.

Red indicates that the contact is currently on a call. While green indicates that the contact is currently available.





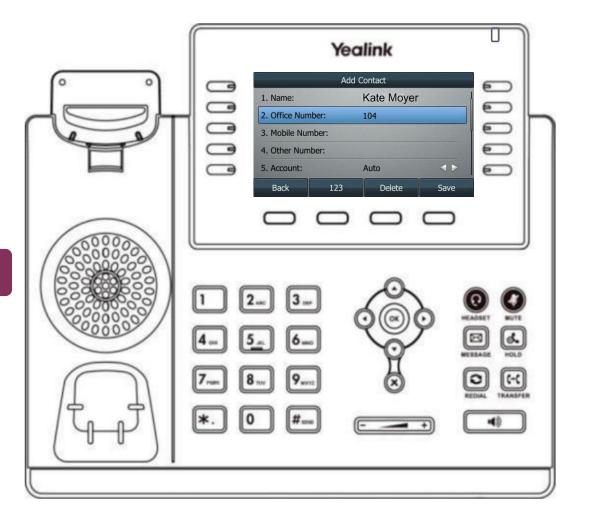
Knowledge Check 3 of 4



True or False. A newly added contact will be saved in the local directory for the phone.

True

False

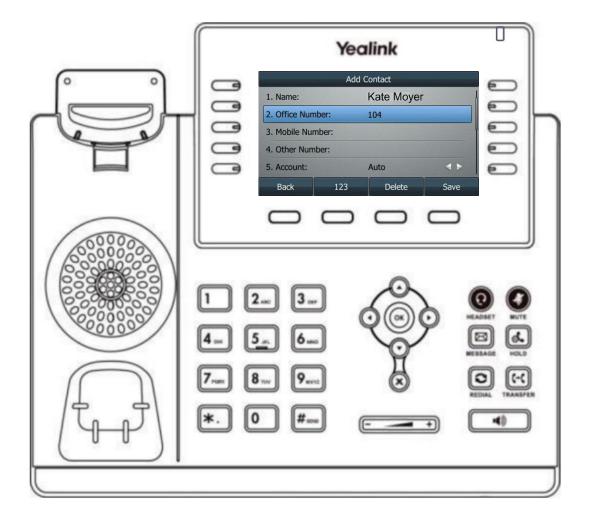


Knowledge Check 3 of 4



That is correct!

The newly added contact will be saved in the local directory for the phone.



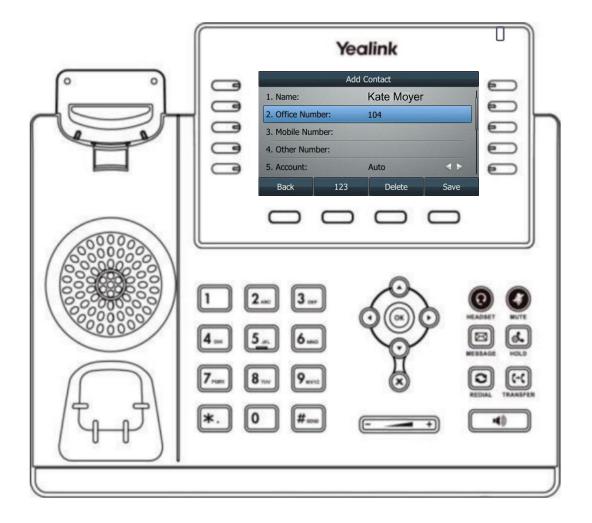


Knowledge Check 3 of 4



Sorry, that is incorrect.

The newly added contact will be saved in the local directory for the phone.

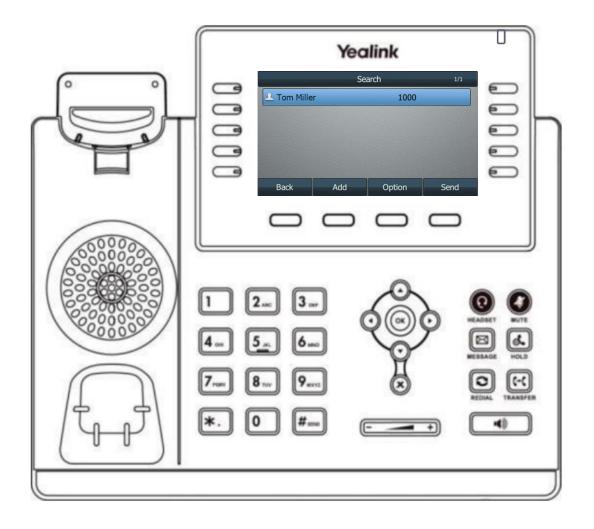




Knowledge Check 4 of 4



Click on-screen the correct key that will allow you to edit a contact's information.

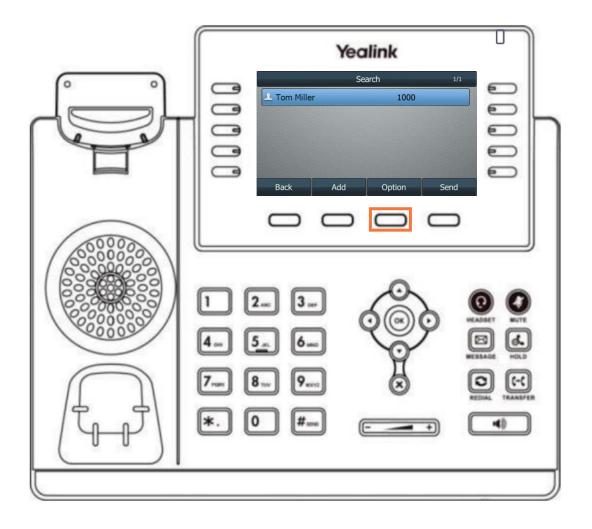


Knowledge Check 4 of 4



That is correct!

To edit a contact, press the **Option** soft key with the contact highlighted.



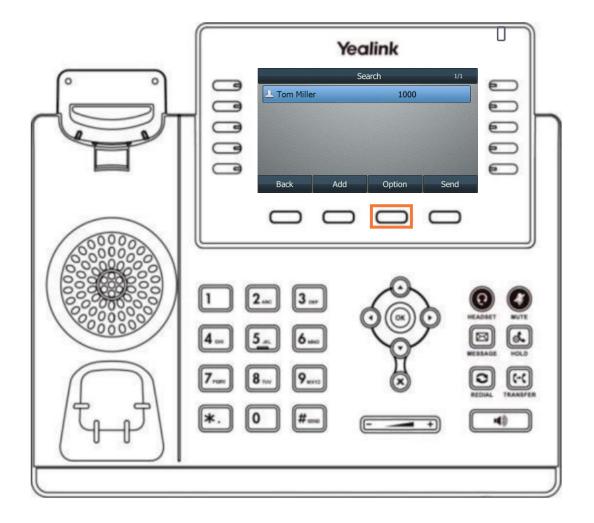


Knowledge Check 4 of 4



Sorry, that is incorrect.

To edit a contact, press the **Option** soft key with the contact highlighted.





Contact Directory Complete



You have now completed the contact directory module for your Yealink device.

Click a section title to review that section or click Restart to review this module.

