

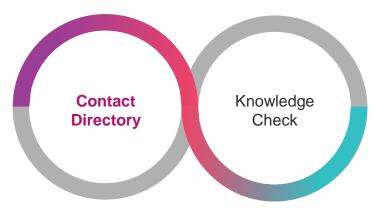
Contact Directory



Contacts, Speed Dial, Buddy Watch

This module will cover the contact directory and setting up line key functionality.

Use the 'Next' button and clickable hotspots to navigate through this interactive guide.





Accessing the Contact Directory



The Contact Directory may be synced to include company contacts as well as a local directory on the phone.

To access the Contact Directory:

3

Tap the Directory shortcut key

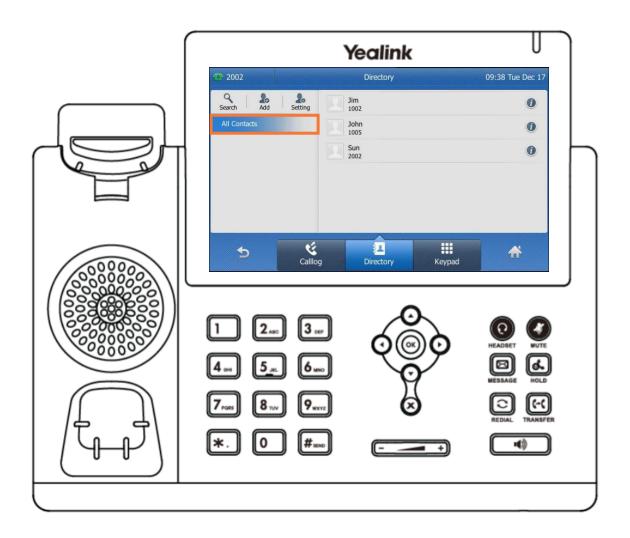


Accessing the Contact Directory



Tap to highlight the appropriate directory.

If no other directories have been added, the All Contacts directory will be highlighted.



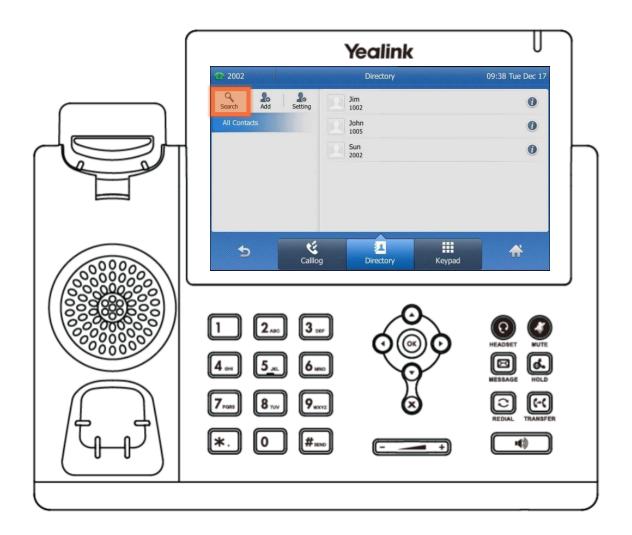


Searching the Contact Directory



To search for a contact within the directory:

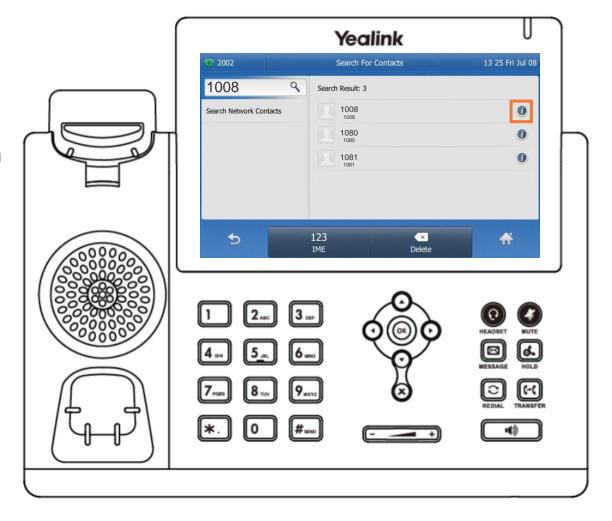
• Tap Search Search



Searching the Contact Directory



- Use the dial pad to enter search criteria for the contact
 - It is possible to search by first or last name, or by the contact's extension
- Once the search results display, tap the icon next to the contact



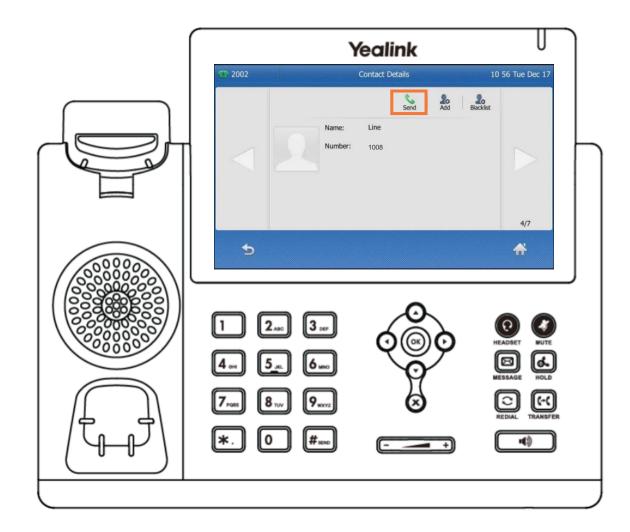


Calling a Contact

With the contact selected:

Tap Send Send







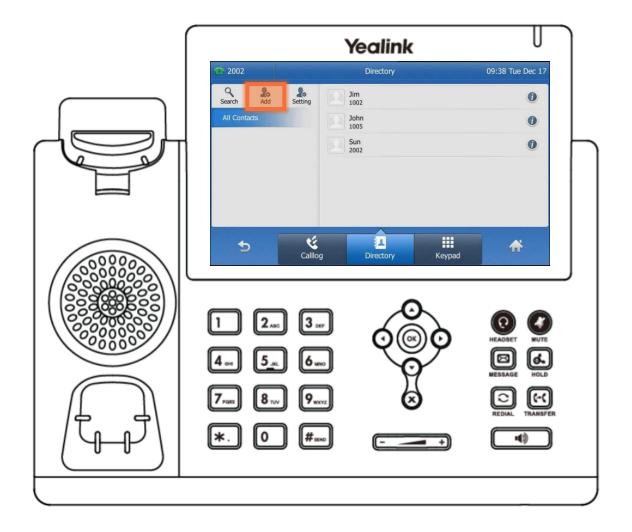
Adding a Contact

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Daniel is a regular customer but is not currently included in the phone's directory.

Once inside the directory, to add a contact:

• Tap Add &



Adding a Contact

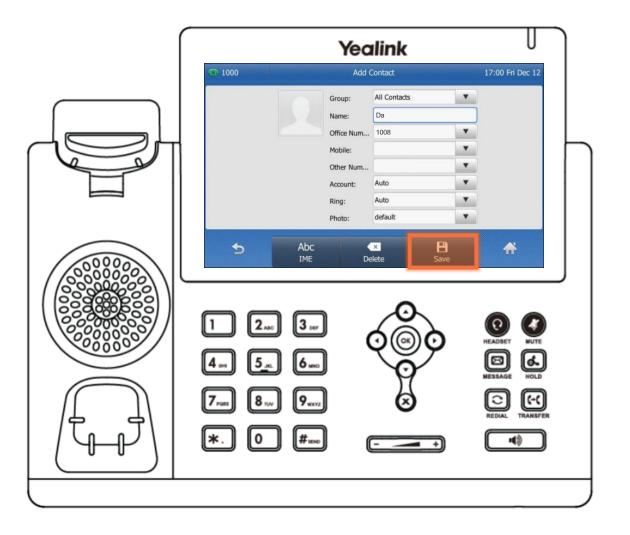
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After the contact information is entered using the dial pad:

• Tap Save Save



The newly added contact will be saved in the local directory for the phone.

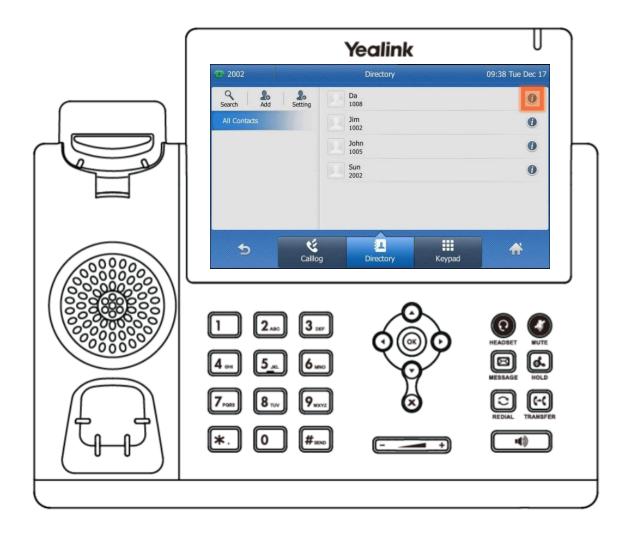


Editing a Contact

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To edit contact information:

- Locate the contact in a directory
- Tap the ① icon

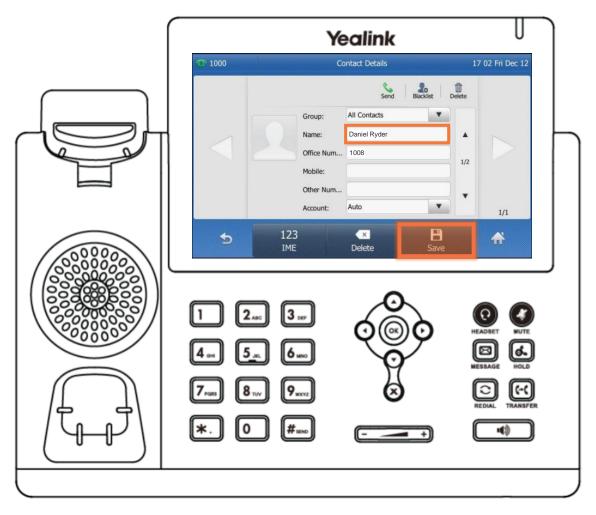


Editing a Contact



Tap the fields to select the contact information to edit:

- Use the dial pad to edit the information
 - Using "0" permits the entering of a space between the contact's first and last name
- Tap Save

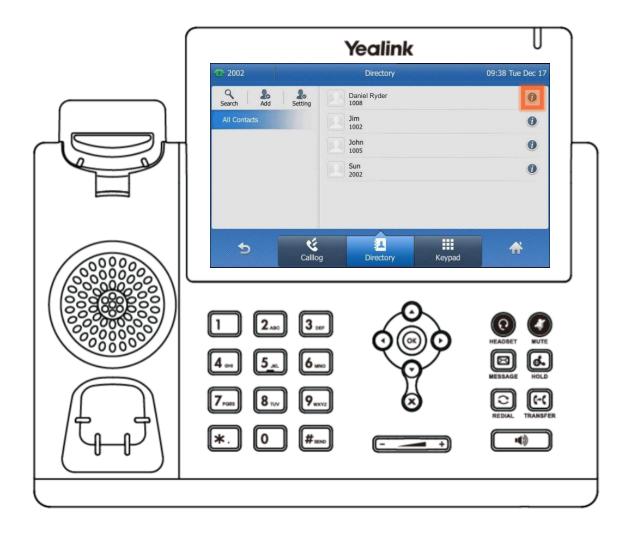


Deleting a Contact



To delete a contact from within the directory:

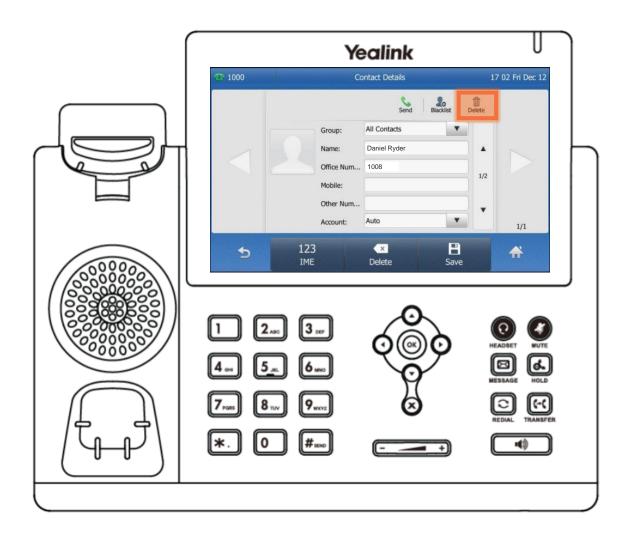
- Locate the contact
- Tap the ① icon



Deleting a Contact

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• Tap Delete



Deleting a Contact

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Tap OK to confirm



Deleting a contact removes them from the selected directory.



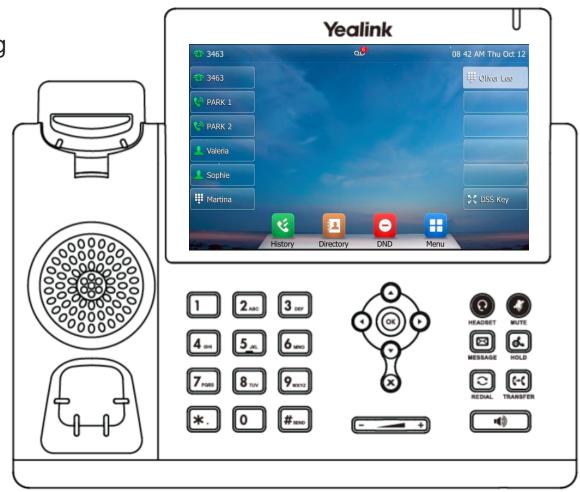




Along with Oliver, Martina is a contact that is often called. It would be beneficial to add her contact to speed dial. This way, Martina can be called by tapping the associated line key.

To add a contact to speed dial:

- Tap and hold the desired line key
- Tap the Type and select Speed Dial
- Tap the Label field and enter the contact's name by using the dial pad
- Tap Value to enter the contact extension
- Tap Save to save the entry





Buddy Lists



A Buddy List is a list of speed dial users whose status can be monitored from the phone.

- A green indicates the contact is currently available
- A red icon indicates the contact is currently on a call



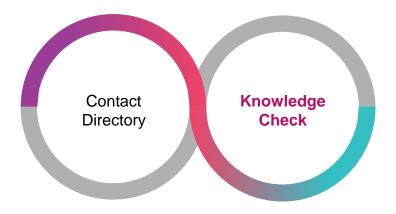


Knowledge Check



You will now be given an ungraded knowledge check to test your understanding of this module.

When you are ready, click Next to begin.

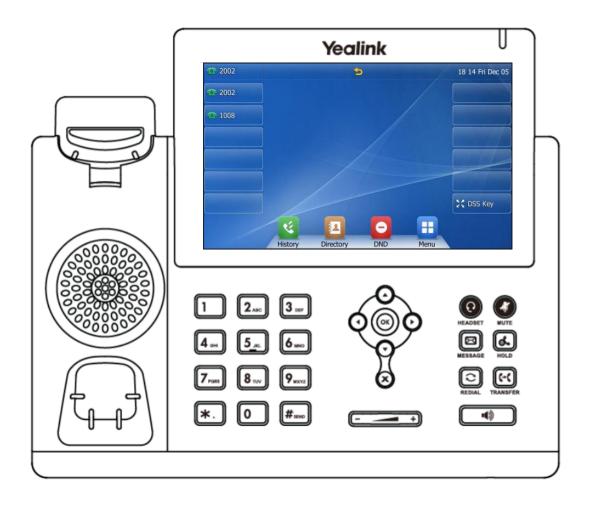




Knowledge Check 1 of 4



Click on-screen the correct key that will allow you to access the Contact Directory.



Knowledge Check 1 of 4



That is correct!

To access the contact directory, tap the **Directory** shortcut key.





Knowledge Check 1 of 4



Sorry, that is incorrect.

To access the contact directory, tap the **Directory** shortcut key.





Knowledge Check 2 of 4



True or False. A red icon in the buddy list indicates that contact is on a phone call.

True

False

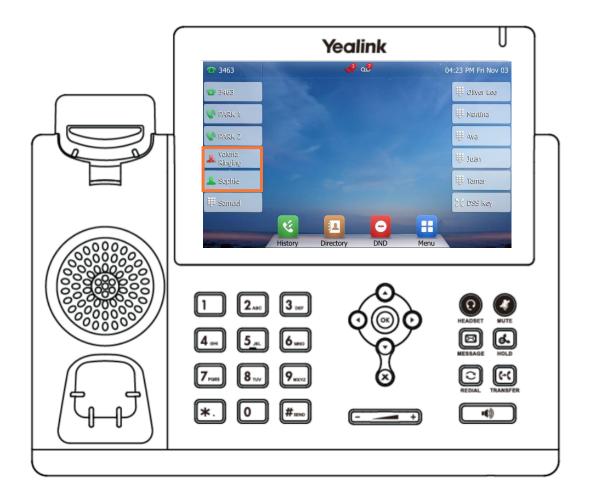


Knowledge Check 2 of 4



That is correct!

A red icon indicates that the contact is currently on a call. While a green icon indicates that the contact is currently available.





Knowledge Check 2 of 4



Sorry, that is incorrect.

A red icon indicates that the contact is currently on a call. While a green icon indicates that the contact is currently available.





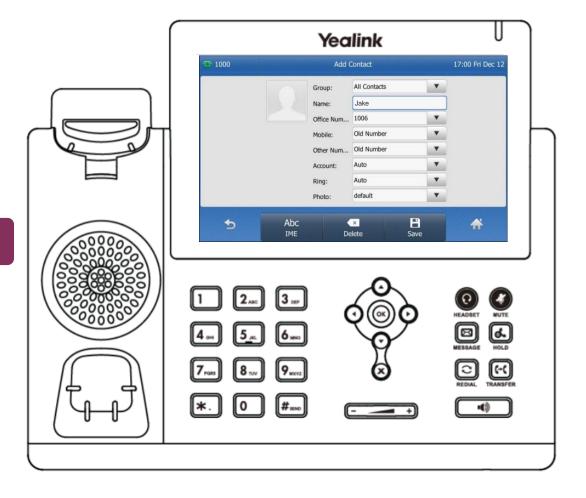
Knowledge Check 3 of 4



True or False. A newly added contact will be saved in the local directory for the phone.

True

False

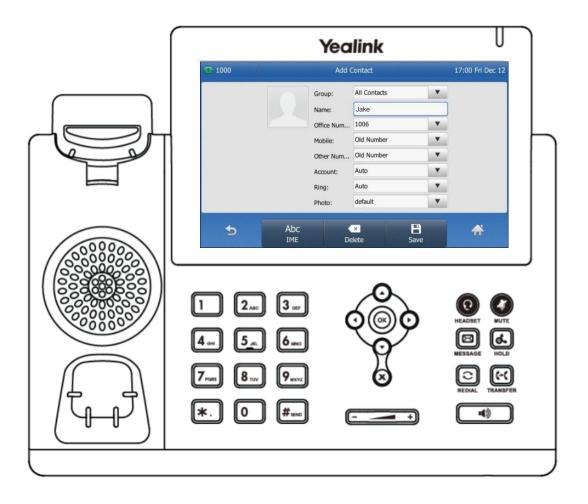


Knowledge Check 3 of 4



That is correct!

The newly added contact will be saved in the local directory for the phone.



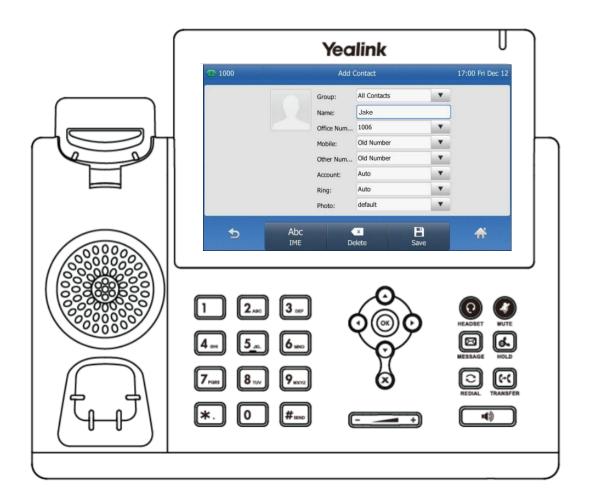


Knowledge Check 3 of 4



Sorry, that is incorrect.

The newly added contact will be saved in the local directory for the phone.

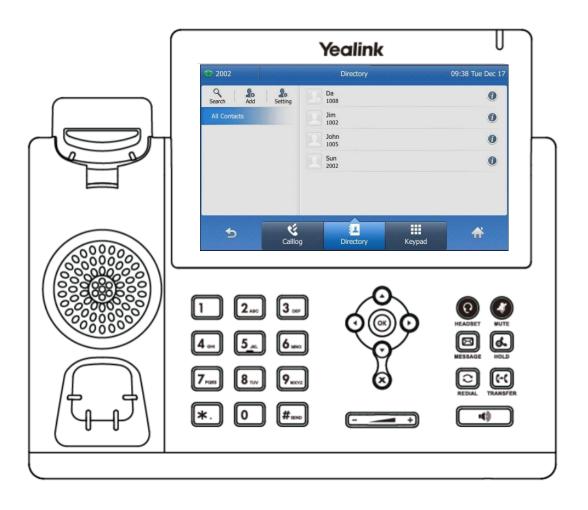




Knowledge Check 4 of 4



Click on-screen the correct key that will allow you to edit a contact's information.

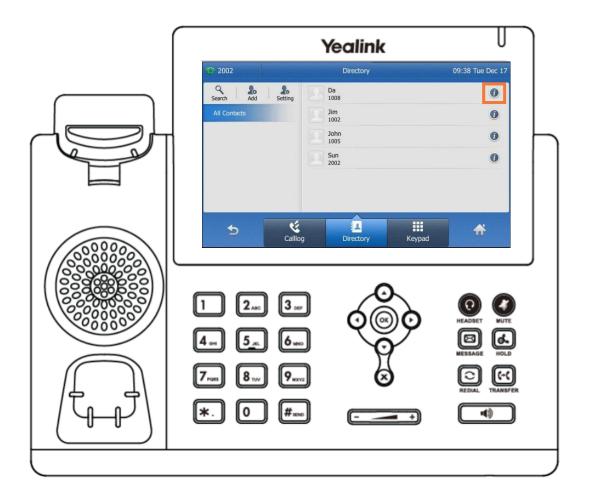


Knowledge Check 4 of 4



That is correct!

To edit a contact, press the ① icon associated with the contact.



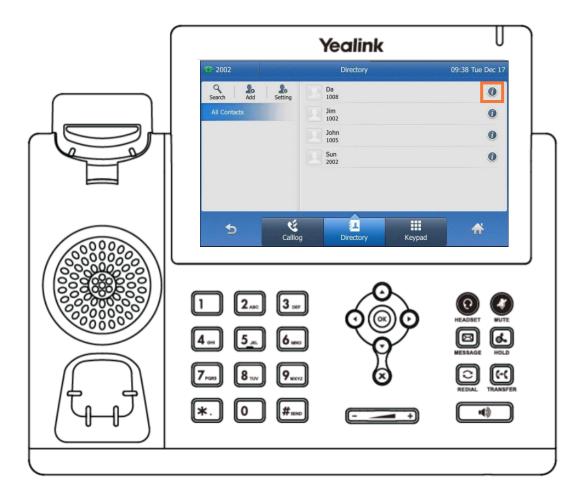


Knowledge Check 4 of 4



Sorry, that is incorrect.

To edit a contact, press the ① icon associated with the contact.





Contact Directory Complete



You have now completed the contact directory module for your Yealink device.

Click a section title to review that section or click Restart to review this module.

