HALFORDS: Panasonic KX-TPA60 Charging Issue

Symptom
Panasonic handset does not charge or not holding charging long enough and switch off itself

Applies To
- Panasonic KX-TPA60

Resolution
To isolate whether this is an issue with handset/Docking station charging port or batteries

- Place Panasonic handset on the docking station for charging to see whether it is charging the handset should have a solid red light whilst on a charge if it does not show that phone is charging or there is no solid red light then there is an issue with the charging contact points on the bottom of your phone or inside the docking station. Deep clean handset and docking station charging ports and try again.

- If the phone is charging and the battery is full, however, the phone gets switch off itself and upon switching back on its give you a battery-low warning then its indicate to replace batteries.

- The Panasonic KX-TPA600 uses rechargeable AAA batteries, which can corrode or lose charging capabilities over time. The easiest way to make sure there is an actual problem aside from the batteries is to simply replace with new Panasonic AAA NiMH batteries in the handset and if it is holding charging then you know it was batteries issue.
Cause

Something is stuck between charging port which does not let handset to charge

Batteries need to be replaced when batteries do not hold enough charging

Additional Information

Please be advised batteries are not covered in the warranty and this is customer responsibility to replace batteries from time to time.

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