Enabling and Disabling SRTP in Virtual Office Configuration Manager

Objective

To enable or disable SRTP in Virtual Office Configuration Manager.

Applies To

- Configuration Manager
- SRTP

Procedure

Enabling SRTP

1. Log in to Virtual Office Configuration Manager.
2. Click Users.
3. To the right of the user for whom you want to enable SRTP, click the Edit (pencil icon).
4. Go to Voice Basic Settings.
5. Turn on Enable Secure Real-time Protocol.
   - Note: If there is no activated device associated with this user, the option to enable or disable SRTP will not be available.
6. The phone will reboot. Once it has finished rebooting, SRTP will be enabled.
7. To check if SRTP is enabled, place a call from the SRTP-enabled extension and a little lock icon will display on the screen of the phone.

Disabling SRTP

1. Log in to Virtual Office Configuration Manager.
2. Click Users.
3. To the right of the user for whom you want to disable SRTP, click the Edit (pencil icon).
4. Go to Voice Basic Settings.
5. Turn off Enable Secure Real-time Protocol.
   
   ◦ Note: If there is no activated device associated with this user, the option to enable or disable SRTP will not be available.
6. The phone will reboot. Once it has finished rebooting, SRTP will be disabled.

7. To check if SRTP is disabled, place a call from the extension and no lock icon will display on the screen of the phone.